# Monroe County School District



# Administrators' Guide of Human Resource Policies, Procedures, Practices & Standards



# **Table of Contents**



Web Site Addresses
Guide Overview for Hiring Authorities9
Personnel, Positions, and Policy9
Advertising of Positions
Budget
Exit Form
Opening Positions to Create Ad11
Job Posting
Required posting time12
Review by HR12
System Requirements for Applicants13
Employment History and Verifications13
Transcripts13
Transfer requests14
Instructional14
Support14
Non-union Positions14
Providing References (Administrators)14

Interviewing15			
First Consideration	15		
Reviewing Applicants/Determining Interview Candidates	15		
Interview Do's and Don'ts	16		
Interview Formative Committee Calibration and Talking Points1			
The Interview Guide:18			
Behavioral Analysis Instrument (BAT) - Interview Template			
The Question Formatting	20		
Team Selection	20		
Scoring	20		
Using an Candidate's Interview Ranking for More Than One Position	21		
Veteran's Preference	21		
Verification with Human Resources			
<i>Verification with Human Resources</i>			
	22		
Talent Selection	22		
Talent Selection Human Resources Personnel Files			
Talent Selection Human Resources Personnel Files Processing Candidates in the Applicant Tracking System			
Talent Selection         Human Resources Personnel Files         Processing Candidates in the Applicant Tracking System         Completion of Personnel Information Form (PIF)			
Talent Selection Human Resources Personnel Files Processing Candidates in the Applicant Tracking System <i>Completion of Personnel Information Form (PIF)</i> Placement on Salary Schedule			
<ul> <li>Talent Selection</li> <li>Human Resources Personnel Files</li> <li>Processing Candidates in the Applicant Tracking System</li> <li><i>Completion of Personnel Information Form (PIF)</i></li> <li>Placement on Salary Schedule</li> <li>Verification of Former Employment</li> </ul>			
Talent Selection Human Resources Personnel Files Processing Candidates in the Applicant Tracking System <i>Completion of Personnel Information Form (PIF)</i> Placement on Salary Schedule Verification of Former Employment New Hire Processing			
Talent Selection Human Resources Personnel Files Processing Candidates in the Applicant Tracking System <i>Completion of Personnel Information Form (PIF)</i> Placement on Salary Schedule Verification of Former Employment New Hire Processing Reference & Criminal Background Checks			

ID	Badge	28
Tra	aining	29
Ŀ	Bloodborne Pathogens	29
I	FRS	29
L	Ethics Training	29
Ne	ew Employee Paperwork	
Cer	ertification	
Sub	bstitute Teacher Training	
Ab	osence Management	31
Ŀ	Employees	31
9	Substitutes	31
Воа	pard Appointment	32
Exp	pectations and Requirements	32
Pro	obationary Period	32
Departmental Absence (Temporary/Short Term)33		
Leave	e	34
Тур	pes of Leave - PAID	34
ļ	Annual (vacation)	34
I	Injury or Illness in Line-of-Duty (ILOD)	35
J	Jury Duty	35
I	Military Leave	35
I	Personal Leave Chargeable to Sick Leave	36
9	Sick Leave	36

Temporary Duty Elsewhere (TDE)	
Types of Leave - UNPAID	
Extended Illness Leave	
Family Medical Leave Authorization (FMLA)	37
Maternity Leave	
Personal Leave without Pay	
Certification	
Initial Certification	
Renewal Certification	
Adding Subject Area(s) to a Certificate	40
Highly Qualified (HQ)	40
Educator Out of Field Reporting	41
Annual Evaluation	41
Verification of Annual Evaluations	42
Recording of Instructional Evaluations	42
Overall Unsatisfactory Evaluation	42
Annual Appointment	43
Administrators	43
Instructional	43
Intent to Remain	43
Reduction in Force	44
Discipline	44
Due Process	44

Education Practices	
Reasonable Suspicion	45
Delivery of Summons, Subpoenas or Service-of Process	45
Separation	45
Exit Form	45
Upon Termination of an Employee	47
Recommendation for Termination	47
Unemployment Claims	
Determination Notice for Unemployment Eligibility	
Notice of Determination	48
Notice of Telephone Hearing (Appeals)	49
Quarterly Invoice	49
Vendors and Contractors	49
Confidentiality	50
Site Users/Administrators	50
Site Users/Administrators Procedures for Contracted Vendors	
	51
Procedures for Contracted Vendors	51
Procedures for Contracted Vendors	51 51 
Procedures for Contracted Vendors Serious Offenses Review by Human Resources	51 51 52 
Procedures for Contracted Vendors Serious Offenses Review by Human Resources Vendor/Contractor Right to Challenge Accuracy	51 51 52 52 
Procedures for Contracted Vendors Serious Offenses Review by Human Resources Vendor/Contractor Right to Challenge Accuracy Obligation to Inform District of Arrests	51 51 52 52 52 52 52 53

Maintenance of Records	53
Non-Contractual Vendors	53
College and Military Recruiters	53
Delivery Persons	53
Referees and Sports Officials	53
Utility Workers	54
Exceptions to Background Checks for Contractors	54
Visitors/Volunteers	55
Visitors	55
Visitors (Officials)	55
Visitors – FL Department of Education Professional Practice Services	55
Volunteers	56
Volunteer Procedures	57

7

# Web Site Addresses

Certification Application <u>https://www.fldoe.org/edcert/apply.asp</u>

Focus ESS<a href="https://monroe.focusschoolsoftware.com/focus/">https://monroe.focusschoolsoftware.com/focus/</a>Employee Self Service

Frontline Insights <u>https://login.frontlineeducation.com/sso/monroe</u> *Absence Management Time & Attendance Professional Growth Recruiting & Hiring* 

Raptor

Administrative Site <u>https://apps.raptortech.com/Dashboard</u>

Volunteer and Vendor Application https://apps.raptortech.com/Apply/Mzc0ODplbi1VUw==

Sexual Offender/Predator

https://offender.fdle.state.fl.us/offender/sops/home.jsf

# **DOE Staff Terminations**

https://sts.fldoesso.org/adfs/ls/?wa=wsignin1.0&wtrealm=https%3a%2f%2 fweb02.fldoe.org%2fstaffterminations%2f&wctx=rm%3d0%26id%3dpassive %26ru%3d%252fStaffterminations%252fSearch.aspx&wct=2020-09-14T15%3a43%3a16Z

8



# **Guide Overview for Hiring Authorities**

Thank you for your contribution towards our district's efforts to recruit, retain, professionally develop and invest in a high performing workforce. Your energies have resulted in the diverse array of highly qualified professionals we currently employ and that support student learning in the Monroe County School District (MCSD). To further assist you, we have developed this human resources management guide. In it you'll find everything from creating jobs to interviewing, on-boarding and orientations for the new employee. We hope you will utilize it as your personal lighthouse beacon as you manage your HR workflow. And as always, if you have questions along the way you may contact the Monroe County School District Human Resources Department for assistance.

# Personnel, Positions, and Policy

We seek to recruit, retain, professionally develop and invest in a high performing workforce. Essentially, HR is in the people business. From the creation of positions to the policies that govern employee interactions the department strives to support professional development through engagement with and improvement of human capital issues that enhance organizational development and effectiveness. To achieve this, the HR department utilizes a system of reflection through ongoing progress monitoring that increases awareness. This process identifies employee needs to which solutions are attached with a goal of increasing human capital output. Ultimately, this leads to greater job satisfaction, higher employee morale, retention rates, substantial returns on investment (ROI) and improved student learning gains. Research affirms that sound HR practices <u>are</u> the lighthouse beacons in the department's mission to lead organizational pursuits of excellence through performance improvement. This guide engages best practice by aligning the best efforts of all administrative and support stakeholders in unison. The results of these efforts facilitate how we work as a team to build, become and be the best demonstration of our fullest potential.

# **Advertising of Positions**

#### <u>Budget</u>

All positions within MCSD are controlled through the budgeting process. When creating or modifying positions, the current department or school budget is reviewed to determine if the change met prior approval(s) or whether the request was budgeted for the upcoming fiscal year. If the position currently exists, it can be modified upon written request using the HR Request Form in the Focus system. Existing position changes generally involve a change to one or more working conditions. If the position is not funded, the site or department administrator should initiate an HR Request Form workflow to establish the new position.

Ideally new positions are approved during the initial budget meeting held with departments and schools by the MCSD Finance department. Beyond this, additional requests from schools or departments to advertise positions are sent to the HR department using the HR Request Form. Prior to any position being opened for advertisement, the requesting site should complete the form and submit it to HR through the Focus software Position Control Changes tab. Once received the requesting site/department's budget will be reviewed. This affirms that the position has been budgeted through (1) one of three (3) venues. The first includes positions that are new and for which a budget amendment is required. The second involves those positions for which working conditions are modified (i.e. increased hours or extended day opportunities). This category also requires a budget amendment. The third category includes positions that have been vacated. These are considered replacement positions for which no budget amendment is required. Currently budgeted, they merely require verification of budget and unit allocations prior to approval and execution of the request to open the position for hire. Verifications are performed by submission of an Exit Form (formerly Exhibit A) by the employee or administration indicating that the budgeted position has officially been vacated. In all instances budget verification is mandatory.

#### Exit Form

The Employee "Exit Form" (formerly Exhibit A) – Employees should create and submit an "Exit Form" with a date effective as of the date they leave their current position within the District, either through transfer, resignation or retirement. The "Exit Form" is available to every employee through use of their individual sign-on and password in the Focus system.

The "Administrative Exit Form" should be created in the Focus system, under the "Forms" tab by the administrator when:

- 1) employment has been terminated during a probationary period;
- 2) in lieu of exigent circumstance, which requires a notation of "with prejudice" in the comment section of the "Exit Form";

- 3) termination of an employee by board action;
- 4) contract non-renewal; or
- 5) in lieu of an internal roster move.

Paper forms are available for use by temporary employees who end employment either at the end of a fiscal year and prior to working in the next school year or at the conclusion of other job duties (i.e. six-month temporary employees). Examples of this are: substitutes, athletic coaches and student workers. The paper version of the form can be found on <u>www.keysschools.com</u> under Resources – For Staff – Forms – Human Resources Department Forms.

#### **Opening Positions to Create Ad**

Prior to opening a position that is already budgeted, check to verify that the Exit Form has been completed. Secondly, verify that the position is in fact in the budget. Once confirmed, the position is opened/availed and prepared for use by the requesting site. These preparations include confirming/entering data into the Frontline Recruiting and Hiring system Job Posting including:

- 1. The assignment of a position control number
- 2. Job Title
- 3. Organizational Unit
- 4. FTE hours & hours worked /day
- 5. Job Status (Full Time or Part Time)
- 6. Allocated number of units
- 7. Funding Source and percent of allocation source (1 100%)

#### Job Posting

The site administrator or office manager has the authority to create job postings for available positions at their site only. The Hiring Authority (HA) is reminded that <u>all</u> replacement position requests must follow appropriate hiring procedures and a completed "Exit Form" must be submitted to HR to avail the position both in the budget, and on the applicant tracking system.

Jobs are unique to their job titles and position control numbers. All job postings require a unique 9-digit "position control number" (i.e. 013119153) and 5-digit "job title" (i.e. 51051). The 9-digit position control number also indicates working conditions (i.e. part time, summer employment, etc.) for the posting as well as other job requirements each of which appear on the job posting.

It is the responsibility of the school/department submitting the advertisement to monitor the posting for applicants and their rates of completion of qualifying criteria. Additional assistance will be offered/provided by HR in helping to determine eligibility.

# Required posting time

All jobs posted for employment with the MCSD are required to be posted for a minimum of five (5) calendar days.

Charter schools and other agencies may also utilize MCSD's applicant tracking system when posting jobs. However, they may not always be subject to MCSD time restrictions. While charter schools are public agencies, they have individual governing bodies that are empowered with regulatory control over this process.

# Review by HR

All job postings are reviewed at time of submission for posting time, certification requirements (if applicable), part-time or full-time classification and appropriate/legal questions of applicants. After review they are approved for posting and will appear on the applicant tracking system.

Applicants will not appear to the Hiring Authority until they have fully completed the employment application and have been through the HR vetting process as applicable if they answered "yes" to a legal or work performance question.

When looking at an applicant for educator or athletic coaching consideration in the "Recruiting & Hiring" system, you may Request a Certification Status check by going to:

- Refer to the Applicant Notes section in Recruit & Hire to review Certificate Eligibility status indicated to see if certification or eligibility has already been indicated. If the necessary certification has been indicated, move forward with Recommendation for Hire.
- If not, move the applicant to the Pipeline: "Request Certification Status".
- Then go to "Forms", Send a Form" and select the Certification Form "Request Certification Status". The request goes directly to the District Certification Office email. Once known information is selected and/or indicated, an email will come back to you with an answer.
- The certification information selected and/or indicated may be viewed by all hiring authorities looking at the applicant for consideration.

Hiring authorities may only tell candidates that they are recommended for hire, but it's contingent on certification, background screening, School Board approval, etc.

# System Requirements for Applicants

# **Employment History and Verifications**

All applicants must provide their "employment history" for the last five (5) years or since the age of 18, whichever is less. This history should be submitted chronologically with no gaps. Periods of unemployment must be entered with a brief explanation (unemployed, going to school, etc.).

The hiring agent should review this with the new employees to ensure all information has been provided correctly. Upon hire, HR will send "Supervisor Reference" surveys to the new employee's former employers.

## Transcripts

Transcript requirements are as noted below (diplomas are not accepted):

- Administrative a copy of official transcripts for all degrees obtained. Some positions do not require postsecondary education.
- After School Tutoring a copy of official high school transcripts or GED (HQ not required).
- Clerical high school graduation as a minimum; official college transcripts if applicable.
- Instructional a copy of all official college transcripts.
- Paraprofessionals official college transcripts showing a minimum of 60 semester hours or an associate's degree. High School transcripts are acceptable if they have taken and passed the ETS Paraprofessional exam with a score of 464 or higher in lieu of college credits.
- Support Staff (bus driver, bus aide, cafeteria, day care) a copy of official high school transcripts or GED requested, but not required for positions.
- Other forms that may be submitted and considered during posting/interviewing/hiring process:
  - Florida Statement of Eligibility
  - Florida Teaching Certificate
  - Examination Score Reports
  - Instructional Experience
  - Out-of-State Certificate
  - o Certificates of Successful Completion in Vocational Areas
  - o Resume

Instructional positions must have a bachelor's degree as a minimum and be eligible for certification as required on the posting (i.e. Florida Statement of Eligibility). Certification

requirements are based on the selection of the specific instructional position grade and/or subject area.

Instructional based administrators must have a minimum of a master's degree and be eligible for certification as required on the posting. Certification requirements are based on the selection of the specific administrative position.

#### Transfer requests

Transfer requests are processed as per union contract for both the instructional staff (Article XIV, Section 1(A)) and school related personnel (Article VIII, Section 2 (A)).

#### Instructional

Applications for transfer will be submitted using the applicant tracking system by April 1 (expire July 31), prior to the beginning of the school year in which the transfer is to take effect. Employees wishing to activate a transfer application are not subject to prior approval by their principal.

# Support

An employee shall have the right to apply for a transfer to another work location within the same job classification. The request shall be completed on the applicant tracking system. Employees requesting a transfer shall be considered in accordance with the union contract. Requests for transfer are active for a one year period from the date of request and are renewed annually.

#### Non-union Positions

All employees are encouraged to apply for positions of interest to them. However, there is no guarantee or first consideration for non-union positions.

# Providing References (Administrators)

Administrators who choose to provide a letter of reference or recommendation, upon request, for a current or former employee of the District is free to do so with the following stipulations:

- References should be addressed to a specific person/company and mailed directly to them. A copy can be given to the individual requesting the reference.
- References should only contain statements that are truthful and factual based on firsthand knowledge.
- Position employee held, period of time referenced, duties assigned and performance of duties

A copy must be sent to the HR department for placement in the employee's personnel file.

If a phone reference is given at any time, documentation of the date, time, company, person's title are to be completed and sent to HR with a notation to have it scanned into the employee's personnel file. This is done as a matter of record. Employees should be notified that the reference was provided and will be placed on file.

# **Interviewing**

Frontline "Recruiting and Hiring" is the MCSD's internet based Applicant Tracking System available to applicants 24 hours a day and 7 days each week. Job vacancies are posted as they occur and move in real time. All job postings are to be advertised for five (5) days minimally.

The applicant tracking system allows the HR department to assist in qualifying applicants for positions based on minimum requirements and completion of job applications. It remains the applicant's responsibility to affirm all necessary documents are recorded/uploaded as required by the position for which one applies.

#### First Consideration

First consideration is given to existing employees as per union contract. For the instructional contract, the language is located in Article 15, Section 5. For the school related personnel contract it is located in Article 8, Section 1B. In general, first consideration gives current employees the opportunity to fill new or vacant positions within the District. The areas that are evaluated when giving first consideration are: qualifications, training, experience, annual evaluations and time in the District.

#### Reviewing Applicants/Determining Interview Candidates

Following the 5-day posting period (minimal requirement) and after the posting has closed (unless advertised as "Until Filled"), the site administrator should review all applicant materials and determine how well an applicant qualifies as it pertains to that specific position. Applicants should be processed using standardized criteria and as according to Florida Statutes: Chapter 447 Employee Rights, and the UTM contract. A "score card" for applicant portfolio review can be requested from the MCSD-HR Department to assist you in standardizing the portfolio review process.

The Human Resources Department may not qualify applicants that do not meet the minimum requirements of the position and as according to Florida statutes.

The hiring authority should then review the remaining applicant submissions and select a minimum of three (3) qualified applicants to interview based on a match of applicant qualifications and what preferred qualifications were listed on the posting as necessary to meet specific job expectations. In instances where the applicant pool is particularly shallow, contact HR for guidance. NOTE OF CAUTION: Please make sure that any individual claiming **Veteran's Preference** is included in your interview pool if they meet the minimum guidelines. There is no maximum number that hiring authorities are allowed to interview.

#### Interview Do's and Don'ts

You **can** ask: current or previous address; if they are 18 or older; if they are lawfully authorized to work in the US; if they have served in the armed forces, including branch, rank, job related experience; education/schools attended; languages spoken/fluency; work references; willingness to perform job functions; or willingness to work required schedule and conditions.

You **cannot** ask about: race, religion, color, ethnicity, gender, weight/height, physical or mental characteristics, immigration status, marital status or children; how other language skills were acquired; or military obligations.

Before the interview session begin, take a moment to review the list of items below with the interview formative committee. Remember this committee informs the hiring decision. They do not make the decision. Only the hiring authority can make a recommendation for hire. The final decision to hire comes after the successful candidate is recommended to the school board by the Superintendent. Only after school board approval is received can the candidate be considered a new employee.

#### Interview Formative Committee Calibration and Talking Points

- 1. Formative committee members will greet the candidate, sharing your name, title and faction represented on the focus panel (if any).
- 2. Ask the committee members if any of them knows of a reason why he or she may not be able to participate in the process in an impartial manner. If there are reason/thoughts/concerns/interests that need to be shared, the facilitator will do so privately with the affected panel member
- 3. Remind the committee <u>that</u> all candidates are advised that **no decisions are final until School Board approval** is received and they should conduct themselves accordingly. While it is up to the candidate to inform their current employer of their desire to transition to a new workplace setting, in most instances the candidate should not inform current employers of intent to resign, retire, etc. until after this approval is received.

- 4. Facilitator: Explain interview purpose/process to the committee:
  - A. Explain all candidate information gathering protocols and the initial inventory scaffolding procedure performed by HR Specialists to determine who will be a part of this level of the conversation.
  - B. Goal of the interview formative committee: To inform the decision in such a way as it informs and supports our district's efforts to best inform talent selection decisions.
  - C. Explain the **STAR** (Situation, Task, Action, Results) thinking model and rubric as a guide to support how we process the information being shared. Share how the progression continuum unfolds and well as how we capture the individual components.
    - 1) Relatedness is the candidate's response related to the question that was asked? Was the question thoughtfully and thoroughly answered?
    - 2) Relevance did the details of the applicant's response demonstrate knowledge of the working environment/department of which the candidate would like to be a part?
  - D. Explain the "acumen" component of the process.
    - 1) Culture as defined by what the individual brings to the process (background, heritage, up-bringing) and;
    - 2) Climate as the mix of all individual cultures within a social unit. This creates the organization's interpersonal climatic temperature.
  - 5. Describe the information gathering plan:
    - A. Questions are designed to get specific information about a candidate's professional history. Listen attentively and develop a tally system that allows you to work comfortably while focusing on and digesting the information shared. As facilitator, be prepared to share helpful hints using the graphics prepared by the MCSD Department of Human Resources.
    - B. Committee members may interrupt facilitators or interviewees from time to time in order to ensure all dimensions of a question are covered in a manner that suites their understanding.
    - C. Interviewers are allowed to take notes <u>on a separate sheet of paper</u>. Only ranking values may be placed on the ranking sheets. Do not copy the questions, as these are the property of MCSD.

- D. All interview question sheets MUST be returned and may not be copied or otherwise distributed.
- E. Interview formative committee findings are used to inform the hiring decision. They do not render a final choice of who is hired. This authority lies elsewhere in our organization.
- 6. At conclusion of interview, thank the candidate for the interview

#### The Interview Guide:

## Behavioral Analysis Instrument (BAT) - Interview Template

The MCSD has implemented Targeted Selection as the standard for interview proceedings. This requires that all applicants for a position be interviewed by the same selection team, MCSD interview guide, question series and timing variables to the fullest extent possible.

Targeted Selection is a standardized behavioral approach used to inform hiring decisions in a consistently valid and reliable manner. The goal of a targeted selection interview is to collect data regarding job-related behaviors from conversations focused around an applicant's former work related experiences. Interviews are structured and target content delivery, response relatedness to the target position, cognitive processing, goal accomplishment, and impact. During the conversation interviewers listen for key components in the form of situations, tasks, actions and results (STAR). Data captures are then ranked numerically based on completeness of response, degrees of relatedness to the job for which one is interviewing, and depth of knowledge and experience.

During the talent selection conversation, preparedness on the part of interview formative committee members is expected. Keep the following in mind as you calibrate them:

- 1. **Reliability**: Use past behavior to predict future behavior: Behavior in one situation usually predicts behavior in a similar situation at a later time. There is a strong overlap between the past performance situation and the performance situation being predicted.
- 2. **Validity**: Interview for critical job requirements. The interview should be guided by a list of skills, special qualities, knowledge or behaviors as relative to the position for which one is interviewing. This list is developed by identifying those aspects of on-the-job performance that are most critical to getting the job done (i.e. job description).

- 3. Orient, calibrate and organize your teams for the experience: Hiring decisions are based on interview committee interpretations of candidate sharing of professional experiences from a variety of sources. Orientations should be planned and provided ahead of time. During orientations, share the purpose of the interview and describe the interview process. Then, inform each member how to record qualitative information in a quantitative format using the STAR tallying model. Plan to spend 20-30 minutes before the interviews to calibrate the formative committee. Calibration involves review of the job descriptions, review of the hiring authority's expectations, a review of the scoring process and committee member Q&A's. You may even invite other district leaders to share their perspectives of the "perfect candidate". All committee members should be provided time to review the resumes and think about the relevance of the backgrounds under study to the job for which the candidates have applied. Local hiring authorities should also have used this information to prepare behavioral questions. Once the candidates are present and before beginning the talent selection conversation, facilitators are allowed to share information about the district during a brief exchange period that leads into the talent selection conversation. This exchange allows candidates time to relax and warm-up for the interview. At the conclusion of the interview, remember to thank the candidate.
- 4. Begin the interview process using: a) The Facilitator's Processing Guide and b) The Behavioral Analysis Tool (BAT).
- 5. Remember to verify whether or not the candidate is claiming **Veteran's Preference**. This should be done just before you close the talent selection experience.
- 6. Apply effective **questioning skills and techniques**: An interview is only as good as the questions asked. Use your guide as a resource when developing your question bank. During the conversations, read each question thoughtfully and place emphasis on important phrases/key terms. It's okay to allow committee members to practice reading prior the engaging candidates. Committee members should read the same question during each interview session as was read during the position's first interview session. The final question is typically, "Is there anything regarding this application for employment that you would like to share about which we have not asked". It is important to remember to always try to maintain the candidate's positive

self-esteem. And, it is the interview facilitator's responsibility to control the pace of the interview. Remember to adjust the numbers on the self-calculating worksheet of your BAT to reflect the number of committee members and the number of questions.

- 7. **Close the experience** by asking whether or not the candidate has any additional questions or would like to share anything that has not been touched upon during the questioning and sharing period.
- 8. Exchange and discussion of information obtained with the other managers involved in the interviewing process should only occur after <u>all</u> interviews have concluded. The names of individual candidates should never be used. Let the numbers speak for themselves. And, numerical rankings should never be compared nor used as if in a consensus building setting. These are individual data points, relevant to the understandings held by individual committee members and they should be confidentially kept.

## The Question Formatting

The STAR behavioral response tracking model informs interviewers and offers a means to quantify behavioral responses. For the interviewee, it offers a concise means to demonstrate experience in the job for which one is being considered. Questions may also target intangible domains. These include initiative, motivation, stress tolerance, leadership, decision making, acumen and persuasiveness.

#### **Team Selection**

An interview team should always have a minimum of three (3) members. Selection of the ideal team includes the hiring agent, an outside individual (outside the organization) and an employee that may or may not be a subordinate. It is noted that the ideal team is not always a reality during summers as a result of individual work calendars. Still, every effort should be made to meet this goal. Teams selected for administrative positions are encouraged to include parents, students, community members, support personnel, instructional personnel, and district or local agency administrators as appropriate.

All committee members should be contacted in advance and provided a copy of the job description for the position under study.

#### Scoring

Rankings should be assigned using the following 5-point rubric:

- 5 points Candidates response as given provided the required STAR elements with no vague areas. Answer was demonstrative of high performance or exemplary behavior in the targeted area. This rating is the most difficult to achieve. The frequency of awarding this score is low.
- 4 points Candidates response as given provided the required STAR elements with one vague area. And, while the answer as provided demonstrated the basics of the required performance, it included no high performance or exemplary behavior. This ranking is the difficult to achieve. The frequency of awarding this score is moderately low.
- 3 points Candidates response as given provided the required STAR elements and may have included two or more somewhat vague areas. These responses are considered average. This ranking is the somewhat to fairly difficult to achieve. The frequency of awarding this score is average. An average well-prepared candidate should expect to receive this ranking.
- 2 points Answer included some STAR elements but there were incomplete or missing components. These are below average responses. Candidates with this ranking will generally need professional development, on-the-job training and other supports to meet with success. The true learning curve better be engaged once these applicants have gained prerequisite skills.
- 1 point STAR elements were missing, answer was vague and incomplete or was unrelated to the question. These responses are generally less than what may be otherwise expected from a qualified candidate.
- 0 points No response given. These rankings will not yield sufficient data to secure a recommendation for hire.

# Using an Candidate's Interview Ranking for More Than One Position

You may use an interviewee's instrument for more than one position <u>IF</u> you first ask the interviewee if that is acceptable to them and they agree <u>AND</u> all of the following conditions are met: you are using the same interview team (or configuration thereof where the same membership is unavailable); you are using the same interview questioning instrument; and their interview is dated within the last month preceding its re-use.

# Veteran's Preference

As according to Florida Statute F.S. 110.2135, Preference in employment, reemployment, promotion, and retention, and School Board Policy 1121C, 3121C and 4121C - Preference for Veterans in Employment, preference in employment, reemployment, promotion and retention shall be given to an eligible veteran, as long as the veteran meets the minimum eligibility requirements and has the knowledge, skills, and abilities required for the particular position.

## Verification with Human Resources

It is <u>highly recommended</u> that prior to making an offer of employment for any position, the hiring agent check the Certificate Entries in the Applicant Notes or confer with HR on the minimum qualifications of the candidate of their choice for the position – certification, HQ, experience, etc. The Focus database should also be checked. In Focus, prospective hiring agents will identify whether or not prior employment experiences exist within our school District.

# **Talent Selection**

MCSD believes that hiring qualified individuals to fill positions contributes to the overall strategic success. Each employee is hired to make significant contributions to the District. Hiring authorities make selections to positions on the basis of an individual's qualifications, job duties/responsibilities and other stated qualifiers for the position as posted.

The District does not discriminate on the basis of race, color, religion, national origin, gender, sexual orientation, ethnicity, disability, or age.

#### Human Resources Personnel Files

Personnel files are maintained in the department of Human Resources. All files are maintained in an electronic filing system. Individuals wishing to view personnel files may do so by contacting the HR department to make a request. The Human Resources department requires that all requests be met by appointment. The length of preparation required for processing is dependent upon the nature of the requested information. A fee may be assessed for the clerical time and cost for copies.

Paper submissions or electronic PDF documents received are scanned or uploaded into the system according to specific categories. These are as follows:

- Employee Records
  - Records pertaining to employee documents completed at the time of processing
  - Notices/Memorandum of Termination
  - o Exit Forms
- Personnel Information File (PIF)
  - All PIF documents
- Leave Papers
  - All leave papers
  - Family Medical Leave documents (FMLA)

- Certifications
  - o All certificates
  - Training documentation
  - o Information from Recruitment
  - o Documents from the Department of Education
  - o Binders
  - o Transcripts
  - Educational Institution documents
- Evaluations
  - All evaluation related materials
  - Observation materials
- Verification
  - All verifications
  - Employee Statement of Salary and Wages
  - Loan Forgiveness
  - Fingerprinting Documentation
  - Work activity
  - o Employment Verifications
- Fingerprints
  - All fingerprint related materials
  - Sexual predator information
- Non-Public Records
  - o Related materials
- Correspondences
  - o Disciplinary letters
  - o All miscellaneous communications
- Medical Information
  - o All medically related materials
  - Insurance contracts

#### Processing Candidates in the Applicant Tracking System

Once all interviews for a position have been completed and a selection made, the site administrator or their designee will inform the selected candidate and complete a Recommendation for Hire form in Recruiting & Hiring. The hiring agent must provide an accurate start date and electronically sign the form.

HR will then send the candidate an offer letter/binder. If the candidate accepts the position through electronically signing the binder, new hire paperwork will be sent to the candidates from the applicant tracking system. After the selected individual has been hired through the

applicant tracking system, the system will prompt the new employee to complete the New Hire Forms prior to scheduling their appointment with HR for processing. It is imperative that these forms be completed first to expedite and ensure accurate information is provided to the new hire during their intake experience.

Additionally, candidates are advised that they will be required to pay a fingerprinting fee of subject to current State rates. Only credit cards or money orders will be acceptable forms of payment. They will also be advised that the use of the District's direct deposit process is mandatory. A voided check can be used as bank documentation for direct deposit. All visits to the Human Resources Department must be arranged in advance.

\*Verification of possession of a valid social security card is required during the clearing procedure. This document will be used to meet guidelines to pay employees based on their legal name as is identified on the face of the social security card. Other documentation may be provided to meet the I-9 requirement.

# Completion of Personnel Information Form (PIF)

HR will initiate a PIF in the applicant tracking system for all new hires.

If current employees have a change in their base/supplement position, if an internal roster move is needed or if the position funding has changed, a PIF should be initiated by the Office Manager in Focus.

#### Placement on Salary Schedule

Salary and step placements in the School District are administered in accordance with Florida statute along with School Board policy and School Board administrative procedures (1410, 3410 and 4410). All newly hired staff will typically be placed on Step O/Level A1 at the time of hire. Credit for years of experience will be adjusted by the HR/Payroll departments upon receipt of the Experience Verification Form(s). The responsibility to provide this documentation remains with the employee. The deadline to provide this information is within 90 days of employment. Verifications submitted for consideration after 90 days of employment would not be calculated retroactive. The allowance for salary based on years of experience is up to the hiring manager. The Experience Verification Forms will be sent to the new employees through the Frontline Recruiting and Hiring system.

The new hire should fill out the form and ensure that the e-mail address is correct for the former employer(s). Once the new hire submits the form, it will be sent electronically to the past employers for applicable work experience credit. The form workflow may be tracked in the applicant's Frontline Recruiting and Hiring profile under Forms.

The former employers should complete the form indicating Private or Public School and/or industry credentialing as follows:

- Former Employee's Job Title
- Start Date MM/DD/YY and End Date MM/DD/YY as appropriate for the worked/school year for which the data is being entered.
- Answer "Yes" or "No" to: "Full time will be defined as working more than 50% of the number of hours for the normal contractual period of service for the position held. Did this employee work **Position 1** full time?"
- Answer "Yes" or "No" to: "Satisfactory Evaluation(s)?"
- Answer "Yes" or "No" to: "Was a valid industry certificate or license by a State or national credentialing agency in a specific area required for the assignment?"
- Provide the number of years of service defined as more than 50% of the number of days or more than 50% of the number of hours for the normal contractual period of service for the position held.
- Upload a job description
- Digitally sign
- List employer's company job title, telephone, address and website.

Upon verification of the forms, Human Resources will recommend the appropriate change to the Payroll Department. The Superintendent shall recommend personnel to the Board using the consent agenda and providing the name, position, calendar, contract status, pay grade, step placement, and number of calendar days worked. The Board may approve or reject personnel recommendation(s) for placement on Board approved salary schedule as recommended by the Superintendent.

#### Procedurally:

Pursuant to State law the Board shall consider for adoption salary schedules and calendars appropriate for job descriptions established within the District; in accordance with F.S. 1012.22 – Public School Personnel and Board Policy 1120 -Employment of Administrators the Board shall annually approve salary schedules and calendars for all positions in the District; job descriptions shall be aligned to job titles and job codes received from the Florida Department of Education; evaluation of job requirements and commensurate development of and/or attachment to a job description based on State coding, and alignment with appropriate salary schedule and initial step placement as aligns with performance expectation(s) will be a responsibility of the Superintendent or Superintendent's designee; the Superintendent shall execute adopted salary schedules, descriptions, and calendars accordingly within the District based on identified human resource capital needs; Board review and/or approval of a salary schedule onto which

an employee is placed shall be upon receipt of prerequisite recommendation by the Superintendent.

Further, the immediate supervisor will conduct reviews and vetting of personnel qualifying criteria as appropriate for the targeted position as a designee of the Superintendent; consideration and qualification of years of experience and educational attainment as a job related talent enhancement may be considered as a variable impacting initial step placement onto the salary schedule;

Initial placement will occur in the following manner:

Initial step placement will occur as according to the administrative procedure. Hiring authorities should consult the district's website, policies and procedures for guidance during this stage of the talent acquisition process. The related procedures are 1410 – Administrative Staff, 3410 – Instructional Staff and 4410 – Support Staff. The salary of the new hires will be changed on the regular pay date following verification of the work experience. Critical needs exceptions for higher placement on the schedule shall be reviewed and approved by the Superintendent using the HR Request Form in Focus.

#### Verification of Former Employment

Verification of former employment must be conducted on all new hires before they report on site to work. This verification will be conducted through the Frontline Recruiting & Hiring system. However, it is strongly suggested hiring administrators confirm the candidate's employment history before an offer is made.

The candidate must provide verifiable information for all previous employers and all private or public institutions/organizations where the candidate was previously employed. We are required to perform employment history checks for each of the candidate's previous employers per FL Statute 1012.27 (6).

1. HR will verify the employment history in the applicant tracking system with the individual that will be offered the position being sure to check for completeness and accuracy. Candidates must have entered dates as months and years. They may not enter year ranges only. Some candidates may have periods of unemployment. Request these candidates provide a written statement regarding any periods of unemployment. The hiring administrator should also affirm that there are no gaps in the dates reported. In confirming dates of unemployment the candidate should provide information - why the gaps existed, for example: student, stay at home mom, or could not find a position. The documents will become a part of the employee's hiring history.

2. To verify employment history, supervisor reference surveys will be sent electronically through the Recruiting and Hiring system. The request will include the name and title of the individual providing the reference, the name of the business or school, telephone number, business/school address or website, applicant's dates of employment along with questions about the applicant's interpersonal skills, attendance, evaluations and eligibility for rehire.

#### **EXCEPTIONS:**

- If the individual is currently employed by MCSD as a regular employee (transferring).
- If you are exercising use of an exception, state the reason for the exception and forward this information to the Human Resources Department.

# New Hire Processing

# Reference & Criminal Background Checks

After a decision has been made to hire a particular candidate, an offer will be made to that individual contingent on their having met all qualifying criteria, satisfactory completion of reference check criteria and criminal background checks as according to the Jessica Lunsford Act. Candidates with Professional Practices Services cases will not be considered for hire until after the cases are resolved. All hiring is contingent upon satisfactory completion of this inquiry.

All newly hired staff must review ethics policies, sign to verify their understanding of the F.S. 6A-10.081 Principles of Professional Conduct for the Education Profession in Florida, remain in good moral character and be in compliance with performance standards and requirements.

#### **Fingerprinting**

All new employees are required to have a Level 2 fingerprint submission and clearance as per Florida Statute 1012. The notice of this requirement is given at the time of application on the applicant tracking system as well as notice that certain criminal convictions can deem you ineligible for employment by a public school system. All fingerprints are processed by the Department of Law Enforcement (FDLE) and instructional fingerprints are also processed by the Florida Department of Education (FDOE). This action is required by law and all accounts will be maintained in their databases.

The cost of fingerprinting is the responsibility of the new hire. Rates are subject to State requirements and can vary from year to year. Candidates should be encouraged to verify the current rate with the HR Specialist while confirming their appointment for clearance. Fingerprints and their associated annual retention costs are absorbed by the District. When an employee severs their employment, the District will not continue to retain their prints on record. Notification of discontinued employment will be provided to the Florida Department of Law Enforcement.

The determination of their Level 2 background screen requirements continue to be in effect as satisfied by the Criminal History Policy/Guidelines of the Monroe County School District throughout continued employment. Upon the 5-year anniversary of the fingerprinting for current employees, the HR department resubmits the prints electronically at a reduced cost. This cost is currently absorbed by the District.

When reports of fingerprint screenings are returned, the HR department reviews the information for compliance with eligibility requirements. In the event that issues of noncompliance surface during the background check, the HR department will make a determination regarding the candidate's suitability for employment based on Florida statute. Depending on what is reported, a candidate may be rejected, or the Executive Director of Personnel Support and Instructional Leadership may make a recommendation to the Superintendent regarding whether the candidate should be considered based upon mitigating circumstances. The latter circumstance often requires additional documentation from the candidate.

#### Confidentiality

Any employee provided access to criminal history records shall be cautioned as to the confidentiality of the information contained in the records, and shall not discuss such information other than with those legally permitted access to such records. The District may only share the background screening results and details of the record with the individual that is being screened, or with his/her attorney of record.

#### ID Badge

All new employees will have an ID badge made at the time of processing that lists their name and site of employment. Regular employees have a blue coloring and temporary employees have a yellow background. Charter schools have a green background and some have their own logo. Each ID badge comes with in a plastic sleeve and the employee has the option of a clip or cord. There is a cost of \$5 to replace lost ID Badges. All employees should wear their ID Badge when on school sites for security reasons.

## **Training**

# Bloodborne Pathogens

New employees will be required to watch a Bloodborne Pathogens video as part of their new hire requirements. The District seeks to provide a safe educational environment for students and staff by assuring that all persons within the school community understand the method of transmission and prevention of diseases that are not contracted through air-borne pathogens, but rather, through direct contact with body fluids and excretions, especially blood, vomit, feces, or urine.

High risk employees are afforded the opportunity to receive the Hepatitis B shot series at the District's expense upon hire or at any time during their employment. This high risk category includes: nurses, custodians, ESE teachers or aides, vocational/technical education teachers, coaches, PE teachers, PreK and Kindergarten teachers, bus driver or aides, plumbers or cafeteria workers.

Other individuals may request consideration from Human Resources. The shot series is valid for 20 years in most cases. Nurses should consider inoculation every 10 years.

#### FRS

The Division of Retirement administers the Florida Retirement System (FRS) Pension Plan and provides retirement, disability or death benefits to retirees or their designated beneficiaries. An informational video can be found online at:

https://choosemyfrsplan.com/nh/

There are two (2) plan types: Pension Plan and Investment Plan. The video discusses each option and the plan selection should be made by the individual to best meet their needs and goals. Vesting for the pension plan is 8 years; vesting for the investment plan is 1 year. If no plan is selected you will automatically be enrolled in the pension plan. You are allowed to change plans only one (1) time.

An employee is required to contribute 3% of the earnings to this retirement fund.

#### **Ethics Training**

All new instructional and administrative personnel, regardless of regular or temporary status, must take and successfully complete the Ethics for Educators course. HR will send these new hires the information on how to take the online course.

The training is intended to educate school staff on their ethical obligations to the public, to the students they serve and to their profession.

A copy of the employee's certificate of completion should be printed and provided to the Human Resources Department. This information will be scanned into their personnel file under Personnel/Certifications.

#### New Employee Paperwork

Employee paperwork is processed on the Frontline Recruiting & Hiring system. All forms have designated workflows based on department needs/requirements and ultimately are imaged to the individual employee's personnel file in various files as directed. The forms load based on the position the individual was hired for – not all forms load for all new hires, but most do. There is a link on each form that allows them to print a paper version of the document.

Many of these documents are required to be re-acknowledged annually at the beginning of the school year.

## **Certification**

All new instructional hires should talk with the Certification Specialist during the hiring process to review their new teacher requirements, process their FL certification and to document any needed actions to remain certified and/or to acquire additional certifications that may be required, needed or desirable for the position they were hired.

All new administrative hires requiring certification should contact the Certification Specialist at the time of processing to review their requirements, process their FL certification and to document any needed actions to remain certified and/or to acquire additional certifications that may be required, needed or desirable for the position for which they were hired.

Additional information is provided under **CERTIFICATION**.

# Substitute Teacher Training

All candidates that do not have a bachelor's degree (or higher) in education or hold a Florida professional teaching certificate are required to complete a five (5) course Introductory Teacher Training for Substitute Teacher. There is an online opportunity to meet this requirement at the EdTraining Center (www.edtrainingcenter.com). This is a five (5) course, 20 hours model that provides a solid foundation for the new educator. The cost is \$20 if candidates register as MCSD employees. The cost of this training is the responsibility of the candidate.

The five (5) required courses are:

- Advanced Classroom Management
- Exceptional Student Education
- Instructional Strategies

- Substitute Teaching 101
- Working with At-Risk Youth

#### Absence Management

Absence Management is the automated system used to connect instructional personnel that are unable to report to work on a specific day with the individuals in the approved substitute teacher pool. The substitute pool is hired, processed and maintained by the HR department. In order for a substitute to remain in the pool, they must accept work during each fiscal year.

# Employees

All instructional personnel are automatically entered into the Absence Management system to report absences and request a substitute if required. Some categories of instructional personnel may have access to the system, but will not be able to request a substitute. Examples are guidance counselors, media specialists, academic coaches, etc.

Upon request of the office manager, individual paraprofessionals and day care employees will be included in this system for substitute usage.

Each employee is issued an individual user name and password for this system. An email is sent from Absence Management providing this information along with the website address.

#### Substitutes

All substitute teacher personnel are automatically entered into the Absence Management system to accept requests for a substitute. The job availability is limited based on their selection of sites they requested to substitute teach for. Their lists can be updated by an HR Specialist upon request.

Upon request of the principal, individual substitutes will be removed from the pool with appropriate documentation provided. Human Resources should be notified for affirmation as to whether or not additional action is warranted.

Each substitute teacher will be able to access Absence Management using the District's single sign-on credentials.

#### **Board Appointment**

All new hires are presented to the School Board for approval at the next regular meeting following the employee's acceptance of a position. The board can only reject a new hire for cause.

#### **Expectations and Requirements**

The following are expected and required of all employees of the District:

- A. To abide by this policy, as well as the other policies herein, making the well-being of the students and the honest performance of professional duties core guiding principles.
- B. To obey local, State, and Federal laws, codes and regulations.
- C. To support the principles of due process to protect the civil and human rights of all individuals.
- D. To treat all persons with respect and strive to be fair in all matters.
- E. To take responsibility and be accountable for one's actions.
- F. To avoid conflicts of interest or any appearance of impropriety.
- G. To cooperate with others to protect and advance the District and its students.
- H. To be efficient and effective in the performance of job duties.

#### **Probationary Period**

There is a probationary period for all new hires. If released under the probationary period then it is without cause and no reason is to be given to the employee. A letter is given to the employee stating that the right under SBP 1120, 3120 or 4120 and/or FL Statute 1012.335 is being exercised to release them under his or her probationary period. This is to be shared with the employee at the time of release. The ID Badge and other School Board property should be collected at this time.

All new instructional staff are on probation for their first school year. The probationary period for union support staff is set forth in the applicable collective bargaining agreement. Non-union support staff shall serve a six (6) month probationary period where the employee serves at the will of the Board and can be terminated without cause.

Support staff employees who have not completed the six (6) calendar months probationary period may be discharged without recourse and shall not be subject to the provisions of the grievance procedure.

When a support staff employee resigns or is released during his or her probationary period, the hiring authority may review the interview findings for the position that is vacated. If the

interviews were held within the six (6) calendar months prior to the support employee's termination date, the hiring authority may make an employment offer to one of the candidates interviewed for the same position without needing to re-advertise the position. Prior to making an employment offer, please contact the Department of Human Resources to confirm that all of these conditional requirements have been met.

# **Departmental Absence (Temporary/Short Term)**

In an effort to bring consistency to how we manage individual short-term absences throughout the District, the following standards are recommended:

#### Medical Appointments

You can arrange with your Supervisor to come in early, stay later to make up the time, use your lunch hour or submission of a leave request is required to account for the time missed. So not to disrupt the work day please try to schedule appointments either first thing in the morning or late in the afternoon when possible.

#### Time & Attendance

All hourly employees are required to log in and out using the Time & Attendance automated system. This includes morning arrivals, lunch breaks, out in the afternoon, and end of day check-outs. The log-in is manageable for your desktop computers.

#### Working from home

Unless your job duties require you to travel to other sites in the District or specific arrangements have been made otherwise, you are required to be at your work site during the scheduled work week. It is not considered a work day if you are working from home without approval and/or appropriate leave requests have not been completed.

#### Comp/Flex-time

It may be earned by any exempt or non-exempt employee with prior approval of their immediate supervisor and/or the Superintendent. All flex-time records need to be maintained - time earned/date/reason as well as date used - supervisor/Superintendent signature should be obtained when earning/using. Comp/Flex-time should be used within 30 days of accrual. Comp/Flex-time may not be used to extend leaves.

#### Vacation Time

All full-time employees appointed to a twelve-month position earn annual vacation leave. Total accrued vacation leave may not exceed forty-two (42) days as of July 1<sup>st</sup> of any year. Unused days are considered remitted and will not be availed for subsequent use.

# Leave

A leave of absence is permission granted by the School Board or allowed under its adopted policies for an employee to be absent from duty for a specified period of time with the right to return to employment upon the expiration of leave. Any absence of a member of the staff from duty shall be covered by leave duly authorized and granted. Leave shall be officially granted in advance and shall be used for the purposes set forth in the leave application. Leave for sickness or other emergencies may be deemed to be granted in advance if prompt report is made to the proper authority.

Except in cases of emergency, the request for leave shall be submitted to the site administrator and/or Superintendent or designee at least five (5) days before the date on which the proposed leave is to become effective except accrued vacation which may be approved by the immediate supervisor with reasonable notice. All leave requests should be entered into the Absence Management software program. Where the employee is predisposed, a family member should be contacted and asked to submit the appropriate paperwork to the leave originator.

When a leave has occurred where the affected employee is inaccessible, the originator will note such on the form and submit as usual to properly alert all impacted department. All attempts should continue to be made by the originator to gain signatures on as timely as basis as possible.

Generally, no leave, except military leave or illness in line of duty leave, will be granted for a period in excess of one (1) year.

It is important that all information in the Request for Leave of Absence requests be accurate. The request must be submitted with all appropriate documentation as applicable.

If it is found that the employee will be absent for an indeterminable amount of time, the leave originator should project the greatest amount of time it is believed the employee will require leave and submit the paperwork once requesting that amount of time. This will allow the necessary board reports and departmental updates to occur. The leave can always be adjusted should an employee return sooner than expected. All leave, with the exception of annual leave, for 10 consecutive days or more must go to the board for formal approval.

#### Types of Leave - PAID

#### Annual (vacation)

Certain employees shall earn vacation leave and shall be paid their regular straight time hourly rate, times the number of hours in their normal work day. For purposes of determining years of continuous service, the anniversary date of regular employment in a vacation earning position

shall be used to compute full years of service. The chart below applies to continuous and creditable service in a twelve (12) month vacation earning position.

Continuous and Creditable Service	Leave Earned During Each Calendar Month
1 through 5 years	1 day per month-12 workdays per year
6 through 10 years	1 1/4 days per month-15 workdays per year
More than 10 years	1 1/2 days per month-18 workdays per year

# Injury or Illness in Line-of-Duty (ILOD)

ILOD may be up to a maximum of ten (10) days within any fiscal year. A doctor's statement with specific dates and a copy of the First Report of Injury must be attached to the request for leave. The ten (10) days of ILOD leave are applicable only to the fiscal year in which the illness or injury occurs. The term "injury" is defined as the result of an event which causes an employee to suffer an initial injury or a re-injury or an aggravation of an injury for which the employee had previously been granted injury in line-of-duty leave.

# Jury Duty

Jury duty/court service leave is granted to employees if summoned to court for jury duty or subpoenaed as a witness before a court or regulatory agency, except in any action in which the employee is a party. A copy of the subpoena or jury duty summons as well as a certification of service from the court must be attached to the request for leave. Employees should submit the request for leave after jury duty or court service ends. If court service involves a dependent minor, the employee must state the familial relationship with the child (e.g. son, daughter, stepson) on the completed leave of absence form. The date of birth of the child is also required. These information requirements do not apply to an action in which the employee is a party in the legal action. Employees may request personal leave or vacation for legal action in which they are personally involved.

# Military Leave

Military leave is granted for up to a maximum of seventeen (17) days within any fiscal year without loss of time, pay, or efficiency rating to employees who are required to serve in the Armed Forces of the United States or the State of Florida in fulfillment of training obligations incurred under selective service laws or because of membership in reserves of the Armed Forces or National Guard. Service members in the National Guard or a reserve component of the Armed Forces of the United States who are called up for active duty for other than training purposes, shall be granted, a paid leave of absence for the first thirty (30) days of such leave without loss of time, pay, or efficiency rating. In the case of national emergency, employees who are required to serve in the Armed Forces of the United States shall be granted military leave and shall be paid the difference in pay, if the military pay is less than the

employee's normal rate of pay, for a period not to exceed one (1) calendar year. A copy of the employee's official orders must be attached to the request for leave.

# Personal Leave Chargeable to Sick Leave

Personal leave charged to sick leave may be used each fiscal year as allowed by law for personal reasons as defined herein. The number of personal days available differs depending on the type of position. Personal leave is not cumulative. Except in an emergency, the application for leave shall be submitted to the principal or supervisor at least five (5) days in advance of the beginning date of the leave.

# Sick Leave

Sick leave is credited to employees beginning with four (4) days of sick leave on the first day of employment each fiscal year. During any fiscal year, employees may not earn more than a total of one (1) day of sick leave for each complete month of employment including the four (4) days initially credited. Sick leave may be used for personal illness (including illness or disablement related to pregnancy, illness, or disablement due to an abortion, and illness or disablement due to the birth of a child provided the matters prescribed in these parenthesis shall not be applicable to an employee on maternity leave) or illness or death of a child, spouse, parent, brother, sister, grandparent, grandchild, aunt, uncle, niece, nephew, child's spouse, father-inlaw, mother-in-law, sister-in-law, brother-in-law, step-parents, step-children, or a person then residing in the same household as the employee. The unused portion of allotted sick leave benefits shall accumulate without limit.

To continue to remain on leave with a sick or disabled family member when sick leave balance has been exhausted, the employee shall request personal leave without pay.

# *Temporary Duty Elsewhere (TDE)*

TDE may be granted for an employee to be absent from their worksite on District business. TDE shall be approved in advance and may require board action.

# Types of Leave - UNPAID

# Extended Illness Leave

An employee who exhausts all accumulated sick leave, but who continues to be sick or disabled and unable to return to employment, may be granted leave upon submitting a request for a leave of absence for a maximum of one (1) calendar year. Request shall be submitted to the approving authority no later than ten (10) working days prior to exhaustion of sick leave, if possible. All requests for this type of leave shall be supported by a statement from a Floridalicensed medical doctor indicating the inability of the employee to perform normal work duties for the period of requested leave.

An employee who is granted an unpaid leave of absence shall accrue no benefits during the period of Extended Leave Illness and may continue employee benefits by paying all of the required costs in a timely basis as prescribed by the District and in compliance with Section 125 provisions.

### Family Medical Leave Authorization (FMLA)

Employees are "eligible" if they have worked for the School Board for at least twelve (12) months and for at least 1,250 hours over the twelve (12) months prior to the leave request. The leave request form can be found in Focus Employee Self Service.

Eligible employees who apply for FMLA leave for any of the approved reasons must complete and submit to the HR Department a leave form with appropriate documentation. Any leave time accrued on the books must be utilized during this leave.

Employees who take leave for their own serious health condition, prior to returning to work, must submit to the HR Department a "fitness for duty attestation" form from a physician licensed in the area of illness (i.e. orthopedics, cardiovascular, etc.). This form must be fully processed and approved-for-return by HR/Risk Management prior to the submitting employee being allowed to return to work.

### Maternity Leave

An employee shall be granted maternity leave under FMLA and will be required to utilize any leave time accrued on the books.

### Personal Leave without Pay

Personal leave without pay may be granted to employees. Except under extenuating circumstances, the request for unpaid personal leave shall be submitted five (5) days in advance.

# **Certification**

All administrative, instructional and coaching certifications should be processed through the Certification Specialist in the HR Department to ensure accuracy of District documentation and recordkeeping.

### Initial Certification

All new hires should meet with the Certification Specialist to determine their certification requirements and status. Educators are required to qualify with proper Florida eligibility for certification prior to employment by applying online to the Bureau of Educator Certification at www.fldoe.org/edcert. However, if the educator does not currently hold a valid teaching certificate in the State of Florida in the subjects necessary, they will be required to apply for certification and pay the fee for the subjects required. The cost is \$75 for each certification area.

<u>Florida Department of Education Educator Certification Application</u> <u>http://www.fldoe.org/teaching/certification/on-line-application-status-lookup-site.stml</u>

### **Renewal Certification**

Each individual should complete the FDOE's online application to renew the five year professional certificate before validity expiration. To renew all subjects on the FL professional educator certificate, 120 points are required, which must include at least one (1) semester hour of college credit or the equivalent 20 inservice points of training in Methods of Teaching Students With Disabilities (SWD) within the validity dates of your current certificate. The fee is \$75 according to State rule and must be sent to the Certification Specialist to process the educator certificate renewal. District educators may complete the form MCSD\_HR032 to request payroll deduction for the fee or send a check or money order made payable to the Monroe County School District.

<u>Florida Department of Education Educator Certification Application</u> <u>http://www.fldoe.org/teaching/certification/on-line-application-status-lookup-site.stml</u>

For renewals, the Certification Specialist will print the list of professional development activities completed during the certification validity period from Professional Growth in Frontline, User History section by printing the portfolio. The points will be totaled from the years of the certificate validity period.

Teaching or taking a college course within your current validity dates where three semester hours are awarded to students will provide 60 points to be used toward renewal. Three semester hours of college credit is worth 60 points. An educator may earn six (6) semester hours of college credit or the equivalent 120 in-service points for retention of coverages on the professional certificate and meet the 1 semester hour or 20-point SWD requirement.

To use college credit toward renewal of a professional FL educator certificate, indicate the college coursework as the method of renewal request on the application to renew providing a copy for the Certification Specialist. If using a transcript for renewal credit, the transcript must be an original, official transcript reflecting the coursework completed within the validity dates of the current FL educator certificate and should be sent to:

Florida Department of Education Bureau of Educator Certification Suite 201, Turlington Building 325 W. Gaines Street Tallahassee, FL 32399-0400

In addition to college credit or in-service points, a passing score (taken within the current validity dates) on a subject area exam for a subject on the valid professional certificate may be used to satisfy renewal credit. The Certification Specialist will also look for subject area exams completed during the validity period that can be used toward renewal (this may free up more points to be banked). Subject area exams would be listed under score reports in the Candidate Info section of the BEC website. If using a transcript for renewal credit, the transcript must be an original, official transcript reflecting the course and should be sent to the DOE. The date sent should be written on the scanned copy of the transcript. A copy of the score report should be included with the renewal application.

A teacher who passes the Exceptional Student Education subject area exam during the validity period of their professional certificate AND already has ESE K-12 on the professional certificate or applies to add that subject to their certificate before applying for renewal can use that exam to clear the students with disabilities requirement for renewal. The exam is equal to 3 semester hours of college credit and an exam cannot be banked. If an educator has an Exceptional Student Education subject on their professional certificate such as Specific Learning Disabilities or Emotionally Handicapped then that person can take the Exceptional Student Education subject area exam and use the exam for 3 semester hours of renewal credit and the students with disabilities requirement without applying separately to add Exceptional Student Education to their professional certificate.

The Certification Specialist will review all points gained and bank any excess ESOL, Reading or SWD professional development points earned within the current validity dates, making sure there are still enough points for renewal. If 120 points are not available, previously banked points may need to be used (on the certificate management screen), where banked totals are adjusted and recorded. Please note that ESOL, Reading or SWD points earned under a temporary certificate can only be used for the first renewal.

Banked points can either be used for renewal or remain banked in Professional Growth in Frontline until the educator requests the points be officially transferred to another Florida district. If they were previously banked, the points are recorded on the application as

Property of Monroe County School District Department of Human Resources 3 Harry Russell, Executive Director Personnel Support and Instructional Leadership | REV September 2020

previously banked and added to the newly banked points for recording in the certificate management section of Professional Growth in Frontline.

The method of renewal and in-service credit sections should be completed on the application showing points were earned during the validity period. Documentation is uploaded to Miscellaneous Documentation and labeled "Renewal verification" on the FDOE website when processing the FL certificate renewal.

The disclosure sections of the application should be checked and the application with disclosures will require Professional Practice Services request for issuance approval prior to processing the renewal. The Certification Specialist will process the professional certificate renewal electronically on the Bureau of Educator Certification website and process the payroll deduction or check/money order payment.

Employee records may be updated in Professional Growth in Frontline by going to the User Info and Certification sections. To get to the certification section, click on Configuration Summary and then Certificate Management. Then, choose the teacher's name from the drop down menu. Update the validity period for each subject and record any changes in banked points in the certification section.

Once Professional Growth in Frontline is updated, certification information in the operating system employee database and the Teacher certification file in Focus.

### Adding Subject Area(s) to a Certificate

Educators who wish to add a certification subject to their certificate must meet the requirements to do so. In most cases, an individual can do this by passing the subject area exam or completing a District Add-On Program. Check with the Certification Specialist for determination to either apply with the FDOE with "Addition of Subject Via District Application" with a \$75.00 fee with payroll deduction or check/money order payable to MCSD sent to the Certification Specialist OR "Addition of Subject to Educator Professional Certificate" and pay the \$75 fee online for the Bureau of Educator Certification to process. For example: adding a subject based on transcripts or an out of state certificate should be done online and paid for with a credit card to Florida Department of Education.

### Highly Qualified (HQ)

If a teacher needs to obtain or maintain their HQ status for a core subject they are currently teaching or will be teaching (verified by Principal), they can submit the Title II Reimbursement Agreement for approval prior to registration for the subject area exam. Approval of the agreement by the District is subject to funding.

Forms should be submitted to the Certification Specialist in HR and submitted to the Title II Administrator for final approval. The individual will be notified if the request is approved so that they may register for the test. Reimbursement will only occur if the test is passed, the subject is added, required documentation is provided in the time agreed and funding remains available.

### Educator Out of Field Reporting

The Certification Specialist has access to and can work on the corrections and verifications prior to IT generation of the initial FDOE report to be sent to Certification for correction and verification of IT generated reports. Afterwards the reports are returned to IT. Certification generates reporting to send recommendations for educators to teach 'Out of Field' subject areas to the School Board that must match the reports sent to FLDOE. School Board approval is required prior to FLDOE reporting. IT also makes corrections on the student side of the operating system.

Board approval must occur before October and February Survey reporting for educators indicated Out of Field for English Speakers of Other Languages ("ESOL") and subject areas. The Certification Specialist will send reports to Principals and Office Managers for review and immediate correction or a plan for correction. Certification also provides sample parent notification letters in three languages to copy and paste onto school letterhead for Principal signature to be sent home to parents of students whose teacher is out of field for a subject area and to parents of English Language Learner ("ELL") students whose teacher is out of field for ESOL. This notification must be dated the day after Board approval will be obtained and may be sent in the mail, sent home in backpacks or printed on the school newsletter to be sent home with students. If a teacher out of field for ESOL has no ELL students assigned, notification is not required. Certification also provides Out of Field Status letters for voluntary/involuntary indication (ESOL would be voluntary). After teacher and Principal signature/date, schools are to return Out of Field Status Letters for recordation in educator personnel files.

IT then makes any additional corrections and makes the final submission of reports available to FLDOE for Survey completion.

## **Annual Evaluation**

The purpose of annual evaluations is to monitor the effectiveness and competence of support staff members and to assist them in the improvement of their professional performance. All employees must receive an annual evaluation by their immediate supervisor. The evaluation forms can be found at www.keysschools.com under Resources – For Staff – Forms - Human Resources Department Forms. The deadlines are as follows:

New and Beginning Teachers 1st Observation Within 90 days of the first duty day New and Beginning Teachers 2nd Observation April 15<sup>th</sup>

Property of Monroe County School District Department of Human Resources Harry Russell, Executive Director Personnel Support and Instructional Leadership | REV September 2020

**Teacher Evaluations** School Related Personnel **Clerical and Paraprofessional Personnel** Substitute Teachers District Level Leadership

5 days prior to end of SY April 15<sup>th</sup> End of the School Year Once per year at each site worked June 30<sup>th</sup>

Employees should not be given a mark less than satisfactory/acceptable on any item that was not brought to their attention during the evaluation period as being less than this minimum (attire, attendance, performance, quantity/quality, etc.) Please consult with the HR Generalist if assistance is needed.

### Verification of Annual Evaluations

The HR Department uses the Focus software to track evaluation ratings as they are submitted to the HR office. Then they are scanned to the individual's electronic employee personnel files.

Every current employee should have a document submitted with the exception of probationary employees. Any probationary employee who misses the deadlines above should have an evaluation completed after their probationary period ends. If the employee is released during probation, then an evaluation is not to be completed. Probationary employees are released without cause.

Reminder emails are sent to administrators prior to due dates by the HR Department. Administrations will be advised on individuals that did not have evaluation submissions by the due date. It is the goal of the HR department to have all evaluations in before the start of the next school year.

### **Recording of Instructional Evaluations**

All instructional personnel will have their performance evaluation rating documented individually in Focus with the elements as required by statute: highly effective, effective, needs improvement/developing and unsatisfactory.

### **Overall Unsatisfactory Evaluation**

Notation of an overall unsatisfactory evaluation will be transmitted to the FL DOE. The Superintendent and appropriate Executive Directors are also notified of this overall rating.

An overall unsatisfactory evaluation triggers an improvement plan with the site administrator and periodic reviews during the next year. The bargaining agreement should be observed and consulted as necessary. Should a second annual evaluation result in an overall unsatisfactory for a PSC teacher, the District will pursue their rights under Florida Statute to terminate employment.

# Annual Appointment

### Administrators

The Superintendent, Executive Directors and Principals are sent a list of administrators under their direct supervision each year for review and decision for reappointment or non-renewal. These recommendations are provided to the Superintendent for School Board action during the month of May. Any non-renewals must be given to the employee in writing.

It is the Superintendent's/designee's responsibility to discuss his/her recommendation for reappointment and/or non-renewal with each staff member under his/her direct supervision prior to the agenda item being linked to the board agenda.

Members of the administrative staff shall receive and sign an employment contract for a specific position which will specify the term of service and salary.

#### Instructional

The principals are sent a list of instructional staff under their direct supervision each year for review and decision for reappointment or non-renewal. These lists are sent by the Certification Specialist with instructions that include the date they are due back to the HR department in the month of April. Also included are Contingency Agreements for educators with requirements remaining.

It is the Principal's responsibility to discuss their recommendation for reappointment and/or non-renewal with each staff member by the deadline set by union contract. Any non-renewals must be given to the employee in writing by this date.

Annual recommendations for re-appointment of instructional personnel will be made by the Superintendent and taken to the School Board at the first meeting in May of each year for the following fiscal year.

All instructional staff shall be entitled to and shall enter into a written contract with the School Board. All contracts shall be on the approved District instructional contract form as appropriate. Each member of the instructional staff shall receive an annual (AC) or professional services (PSC) contract as appropriate. The contract shall be in accordance with the duly adopted salary schedule of the Board and shall be for a definite term of service. A signed copy shall be retained by the Board in the office of Human Resources.

### Intent to Remain

Each year in mid-January, HR will request submission of each employee's intent to remain for the following school year in regards to employment. This submission will take place through Focus Employee Self Service.

### Reduction in Force

If a reduction is required, the District will follow the language in the bargaining agreements. For instructional personnel, this is located in Article 29. For the school related personnel this is located in Article 13, Section 1. For positions that fall outside of the contracts, the Superintendent will confer with the Executive Director of Personnel Support and Instructional Leadership on proper procedure, depending on the position(s) in question.

# **Discipline**

### Due Process

The purpose of the district's due process protocol is two-fold. First to protect the interest of the complainant. Secondly and equally as importantly to protect the interest(s) of the respondent. The district will make every effort to conduct the process in a fair and expeditious fashion that is sensitive to all parties. It is important to note no anonymous complaints will not be heard or processed. The annual evaluation may be used as documentation during employee disciplinary due process if it is applicable to the issue at hand.

Due process is outlined in the union contracts and is followed for all personnel. In the Instructional Contract the language is found in Article 20. In the School Related Personnel Contract the language is found in Article 5.

### **Discipline of an Employee**

Should it become necessary to discipline an employee, it is the District's intent to do so consistent with the concept of progressive discipline. This process includes as many as five (5) steps. Employees covered by this agreement may be disciplined for just cause in the following ways:

- 1. Verbal warning/conversation regarding behavior (site record)
- 2. Written directive (district record)
- 3. Written reprimand (personnel file)
- 4. Suspension with or without pay
- 5. Demotion or termination

The concept of progressive discipline does not keep the omission of one or more of the steps if immediate and/or stronger action is necessary.

### Education Practices

Upon hire, HR will check the Florida Department of Education Discipline against Educator Licenses and Staff Terminations sites to ensure that there are no disqualifying circumstances. When the Florida Department of Education e-mails HR the pending cases list, HR staff will check the list for the presence of MCSD employees.

### Reasonable Suspicion

Reasonable suspicion allows the site administrator to determine the need for a drug and/or alcohol screening test for an employee who is unfit for duty and/or if probable cause (reasonable suspicion) exists to test, or for an employee who has been involved in an accident/incident subject to drug/alcohol testing. If you suspect an employee may be under the influence, please reach out immediately to Human Resources.

### Delivery of Summons, Subpoenas or Service-of Process

Schools should not interrupt the instructional process for the delivery of a summons, subpoenas or service-of process to any school board employee except criminal witness subpoenas and criminal summonses served by law enforcement officers. All such documents should be recommended for delivery after school hours. Should there an extenuating matter related to the delivery, the individual should be directed to contact the Department of Human Resources.

## **Separation**

## **RESIGNATION/RETIREMENT/TERMINATIONS**

### Exit Form

The Exit Form is used for all separations regardless of the reason (relocation, retirement, resignation, termination, transfer). With few exceptions, the Exit Form is to be completed by the employee in the Focus ESS system and submitted for processing.

Exit Forms that are allowed to be submitted administratively (office manager or administrator) in the Focus system are for those employees that are non-renewed/released at the end of the school year, probationary releases during the year and at the request of family members for an incapacitated or deceased employee.

The only Exit Forms that are allowed to be submitted in paper format are: substitutes (teacher, cafeteria) and OPS employees (athletic coaches, student workers, 6-months temporary workers).

Workflows are predefined in the Focus system by the system administrator and will appear for processing in this order to acknowledge and complete tasks:

#### Site Office Manager:

Ensures that the last date worked is correct; collects all electronic equipment; notifies building technician to disable access to computer technology as appropriate; collects ID badge and returns it to HR; collects keys; inventory of classroom, if appropriate.

Site Administrator (Principal, Director, Department Head):

Conducts their final evaluation (do not do for probationary release); notifies IT to inactivate access to technology programs, if appropriate.

### Payroll:

Meet with the employee to complete paperwork if retirement is selected; update the employee database with last day of employment for salary purposes; transfer leave time to another position within MCSD, if applicable; adjust leave time manually, if applicable.

### Insurance 1:

Make note of changes in insurance coverage and/or premiums; determination if sent to Insurance 2 or HR2 based on separation reason.

Benefits: Mail COBRA letter and information.

Medicaid:

Remove the employee from the Medicaid billing system, if applicable.

**Certification Specialist:** 

Update the certification database; inactivate their account in Professional Growth in Frontline.

HR Specialist:

Update the employee database with the forwarding address, if applicable; inactivate in Absence Management. Record exit interview information into the employee database; open position with position control if budgeted; list on board recommendations for the next meeting; inactivate from driver's license screening/spreadsheet, if applicable; update the W2 column in the employee database if they are ending all employment; remove active fingerprints from DOE retained file; remove fingerprint dates/codes in employee database; inactivate access as an administrator or site manager in Frontline and Raptor software if applicable; verify final evaluation was completed and received, if applicable.

Monitors Focus site daily for new Exit Form submissions. The IT Department will receive automated alerts of the impending separation and the reason for the action (i.e. separation, transfer). As appropriate the HR Specialist will record Exit Form movement onto the School Board Rationale Form for presentation to the HR Executive Director. Upon approval the Executive Director, Human Resources will submit the board rationale to the Superintendent for his recommendation to the School Board.

When an Exit Form is submitted, review the position and make the determination if the position can be reopened for advertisement and posting. This determination is made based on approved annual budget and consideration of any hiring freezes that may occur. Confirm that the reason for the submission of the Exit Form is evident in the comments section of the Exit Form.

After all processing, the Exit Form and any attachments are imaged to the employee's electronic personnel file.

### Upon Termination of an Employee

Once the separation date of the employee has occurred they will not have access to the Focus ESS system, be removed from Absence Management and have their email account and access removed. If they were terminated by board action, it will be noted in the applicant tracking system for future employment. If an employee is a site user/ administrator for Frontline, Raptor, Focus, etc., administrative rights will be canceled.

All employees that have submitted an Exit Form, or an Exit Form has been submitted administratively, will have their fingerprints removed from the state retained database. Any future employment will require they be fingerprinted again at that time at their own cost.

Voluntary separations are taken to the Board monthly under Recommendations for Administrators/Instructional/Support Personnel Employed & Terminated for the 20xx-20xx School Year with the date of separation and reason.

Involuntary separations due to termination can only occur by Board Action. The Superintendent has the authority to suspend with or without pay for ten (10) days or the next Board meeting.

#### Recommendation for Termination

Any employee that is to be recommended for termination of employment must be given a letter and petition noticing them of the recommended action and the reason for the action.

The employee is allowed 15 days to avail themselves of their right to a Department of Administrative Hearings (DOAH) under Florida Statute. Notification of their request is made to the HR Personnel Support and Instructional Leadership and can be accepted in any written form from the individual, their union representative or their legal counsel. If an individual asserts their right the recommendation to the Board typically will be changed by the Superintendent at the Board meeting to either suspension with pay or suspension without pay pending the outcome of their DOAH hearing.

If an employee who holds state certification is terminated for cause by the Board, a copy of their documents leading to termination, along with a cover letter, is sent to Professional Practices as required by law and reported on the State's termination database. The documents that may be found include: initial complaint/allegation, notice of investigation, meeting for the record, investigative file with statements and document submission, opportunity for informal hearing, hearing officer's recommendation to Superintendent, and letter and petition for termination recommendation to board. Once terminated, they will also be placed on the state's database of such action.

# **Unemployment Claims**

All former employees are entitled to file for unemployment benefits if they feel they are eligible and choose to do so. Administrators and staff should not comment or give their opinion as to eligibility. All determinations of eligibility are handled by the Florida Department of Economic Opportunity Reemployment Assistance Program (DEO).

All unemployment claim forms from the DEO are to be processed and responded to by the Human Resources (HR) Department. \*Any school/department receiving such a notice directly should immediately fax to the HR Department at 305-293-1429.

### **Determination Notice for Unemployment Eligibility**

When HR receives the Determination Notice for Unemployment Eligibility from DEO they are given to the HR Generalist for response.

- a. All notices are to be responded to by the deadline provided.
  - i. Reviewing the Exit Form and the individual's personnel file is the primary resource for response. The Executive Director of Personnel Support and Instructional Leadership may be consulted during incidents of high and/or unusual abnormality during the separation.
- b. For convenience, time efficiency and cost savings, the responses can be made at: <u>https://employers.connect.myflorida.com</u>. A printed copy is always scanned to the employee's personnel file with the original Notice for Unemployment Eligibility.
- c. Re-employment forms will be completed by the HR Generalist.

### Notice of Determination

When HR receives the Notice of Determination there should be 1 of 2 actions taken:

- 1. If it was **determined** that the individual was **NOT eligible** for benefits, a printed copy is scanned into the employee's personnel file with the original Notice for Unemployment Eligibility under Personnel/Employee Records without further action.
- 2. If the **determination** was that the person **WAS eligible** for benefits, it is given to the Executive Director of Personnel Support and Instructional Leadership for review. The Executive Director will make the determination to:
  - a. File an appeal
    - i. The appeal will be filed electronically either by the Executive Director or designee under the Executive Director's direction.
  - b. The Executive Director or designee, after filing, should initial and then scan all documentation into the individual's electronic personnel file under Personnel/Verifications.

## Notice of Telephone Hearing (Appeals)

When the HR Department receives a notice for Unemployment Compensation Appeal they respond with an RSVP and the date of the telephone hearing is confirmed and documented on the face of the original notice. These appeals are handled by the Executive Director of Personnel Support and Instructional Leadership, and in his/her absence, by the HR Generalist with direction from the Executive Director.

Administrators, the MCSD attorney and/or witnesses may be called to give testimony during the hearing at the discretion of the Executive Director. While every effort is made to schedule conveniently, the district remains at the avail of the office of Unemployment Compensation [typically as the lead] when scheduling these matters. For more information you can visit the website at http://www.stateofflorida.com/articles/florida-unemployment.aspx.

### Quarterly Invoice

The quarterly invoice is reviewed by the Executive Director of Personnel Support and Instructional Leadership to ensure all names that appear were employees of the District and separated during the benefit payment time period. Once reviewed, signed and dated acknowledging receipt, the invoice is sent to the Finance Department for payment.

## **Vendors and Contractors**

All contractual personnel who are permitted access on school grounds when students are present, or who have direct contact with students, even if the performance of the contract with the school or Board is not anticipated to result in direct contact with students, and for whom any unanticipated contact would be infrequent must meet Level 2 screening requirements as described in F.S. 435.04, 1012.32, 1012.465, 1012.467 and 1012.468 along with School Board Policy 8475. Contractual personnel shall include any vendor, individual or entity under contract with the District and/or any individual school. All contractual personnel who may be assigned to a District work site as described above shall be directed by the contractors and/or subcontractors to proceed to the District's HR department to be fingerprinted.

The only caveat to this procedure exists for those vendors in possession of the State issued vendor's badge. Vendors in possession of this badge are required to present evidence of authenticity of possession of their State issued blue vendor's badge with the State specified format to the Human Resource Department/school administrator/designee for verification. The HR Department will pull the fingerprints from the shared database for review.

A Level 2 background check includes fingerprinting which includes an FBI and FDLE background check. Criminal history checks must be performed at least once every five (5) years. A contractor who is subject to a criminal history check under this section shall inform a school District if s/he has completed a criminal history check in another school District within the last

Property of Monroe County School District Department of Human Resources Harry Russell, Executive Director Personnel Support and Instructional Leadership | REV September 2020

five (5) years. The School District shall verify the results of the contractor's criminal history check. The School District may not charge the contractor a fee for verifying the results of his/her criminal history check. Clearance of a vendor is limited to the recipient District's willingness to share information regarding vendor criminal history checks. Where previous District background checks are unverifiable, charges for necessary clearances may apply

Vendors and other contractual personnel working under the direct supervision of staff at all times and/or in areas where there are no students present may not be required to undergo a Level 1 screening. However, a sexual predator check is required along with a Level 1 background check.

### <u>Confidentiality</u>

Any employee provided access to criminal history records shall be cautioned as to the confidentiality of the information contained in the records, and shall not discuss such information other than with those legally permitted access to such records. NOTE: These individuals are printed under an ORI and OCA coding that places the record on a shared state database and will be accessible by other school Districts. There are generally two kinds of coding that allow employers and security company service providers to manage the fingerprint delivery process. These are:

- 1. ORI Code: This is the Department Originating Agency Identifier Number, which tells the Florida Department of Law Enforcement the purpose of the background check. An ORI number is generally a 9-digit code consisting of 2 state/agency identifying characters and 6-7 additional characters.
- **2.** OCA Code: This is the Department Live Scan or Electronic Originating Agency Case Number, which tells the governing agency who (company) is requesting the screening.

The District may only share the background screening results and details of the record with the individual that is being screened, or with his/her attorney of record. The results of the criminal history check shall not be released to the individual's employer or contractor.

### Site Users/Administrators

The Human Resources Department employees will verify clearance of vendors/contractors through the Raptor software. Access can be given to other individuals, as deemed necessary, by the site administrator, Executive Director of Personnel Support and Instructional Leadership or the Superintendent.

Each site is responsible for verifying that the vendor is still active and cleared in the system prior to permitting a vendor's presence on their site(s).

### Procedures for Contracted Vendors

- 1. Each company needs to be set-up in the Focus software through the contract originator using the vendor set-up form in Focus.
- 2. Each company (1 per company) needs to complete and submit the Sworn Statement form which can be found at <u>www.keysschools.com</u> under Community Vendors.
- 3. Each individual contracted employee needs to visit the Raptor application site found on the Vendors webpage to submit an application online. Applications must be completed online and in full.
- 4. The vendor applicant will be required to bring their social security card or passport along with an official government identification with their photo when they visit the HR Department for processing.
- 5. All vendor applicants must provide verification to MCSD of their work eligibility. Each contracting company can do this for employees by enrolling in the free E-Verify service provided by the U.S. Citizenship and Immigration Services at their website: <a href="https://www.uscis.gov/e-verify/e-verify-enrollment-page">https://www.uscis.gov/e-verify/e-verify-enrollment-page</a>. The employer enrollment and verification process is quick and easy. Once the verifications for each employee is received that have applied, please send us the "Employment Authorized" forms.
- 6. In an effort to provide courteous and timely service to all of our clients, fingerprinting in Key West or Tavernier is done by appointment. The approximate processing time for each person is 10-15 minutes.
- The cost of processing for each applicant and must be paid at the time of fingerprinting. This may be paid in the form money order or credit card. A receipt will be presented. The district does not provide billing services.
- 8. The renewal cycle is 5 years. If an applicant is arrested during this time they will be reviewed again and may lose access privileges to the district facilities/grounds.
- 9. Pictures for ID Badges will be taken when the applicant is fingerprinted. Applicants cannot be approved/cleared and ID Badges released until all documents have been received and reviewed by staff (sworn statement, DL, SS, fingerprint report).

ID Badges can be picked up, mailed, given to a specific school/department. The fingerprint results are usually returned between 24 – 48 hours, HOWEVER, it can take longer and we have no control of this timeframe. ID Badges must be worn when on district premises and all applicants still need to check in through the front office at each school when on campus. Replacement cost for an ID Badge and/or lanyards is \$5.00. It is the vendor's responsibility to return badges to the Monroe County School Board when an applicant terminates employment with their agency or upon request of the Monroe County School Board.

### Serious Offenses

Contractual personnel, or personnel employed by subcontractors, who have been convicted of serious offenses shall not be permitted to provide contractual services to the District. For more

information, please review the letter to Contractors and Vendors and the information regarding the Jessica Lunsford Act at <u>http://www.fldoe.org/teaching/professional-practices/background-screening-requirements.stml</u>.

### Review by Human Resources

When the fingerprint checks are received, the HR department reviews the reports. If it is found that an individual has any disqualifying offenses, the individual may not be permitted on school grounds unless the contractor has received a full pardon. In addition, an individual who is identified as a sexual predator or sexual offender may not be permitted on school grounds. Upon determining that an individual may not be permitted on school grounds pursuant to this subsection, the HR Generalist shall notify the vendor without disclosing any specific information immediately. The individual has the right to meet with the Executive Director of Personnel Support and Instructional Leadership and to appeal the decision to the Superintendent. It is the responsibility of the affected individual to contest his/her denial.

An individual who is present on school grounds in violation of this subsection commits a felony of the third degree, punishable as provided in F.S. 775.082 or 775.083.

### Vendor/Contractor Right to Challenge Accuracy

Contractual personnel who have been denied access to District property and facilities because of their criminal record shall receive written notice of the denial. Upon request, the individual is entitled to receive a copy of the relevant information for the purposes of challenge and correction. The only basis for contesting the denial is proof of mistaken identity or that an offense from another jurisdiction is not disqualifying under the list of offenses listed above. An individual seeking to dispute the accuracy of the results of a criminal history record should contact FDLE Quality Control Section (850-410-7898), if the concern is with the Florida record. If the concern is with the out-of-state record, the contact should be with the FBI (754-703-2000).

### **Obligation to Inform District of Arrests**

Each contractor who is subject to the requirements of this section shall agree to inform his/her employer or the party to whom s/he is under contract and the School District within forty-eight (48) hours if s/he is arrested for any of the disqualifying offenses. A contractor who willfully fails to comply with this subsection commits a felony of the third degree, punishable as provided in F.S. 775.082 or 775.083. If the employer of a contractor or the party to whom the contractor is under contract knows the contractor has been arrested for any of the disqualifying offenses listed above and authorizes the contractor to be present on school grounds, the employer or such party commits a felony of the third degree, punishable as provided in F.S. 775.083.

### ID Badge

The District shall issue a picture ID with a red background to all contractual personnel who have passed the Level 2 screening. The picture ID will be visibly worn by contractual personnel at all times. The District may also issue a blue statewide vendor badge. An up-to-date list of all cleared companies and their employees is maintained in the Raptor site.

### Sharing Information with Other School Districts

The District shares background screening results with other school Districts via the state's shared database. Such persons may include:

- Human Resource Department Officials
- Government Officials
- Law Enforcement Agency Representatives

### Maintenance of Records

After receiving the initial background check results from the FDLE, the District will thereafter be electronically notified by the FDLE, via email, of any new arrests.

Contractual personnel, individuals, and entities under contract with the Board shall inform the District of any changes in affiliation, employment, or contractual status of an individual previously fingerprinted.

### Non-Contractual Vendors

### College and Military Recruiters

College and military recruiters and recruiters working with school guidance staff shall be signed in as volunteers and supervised while on site. If the individual's name is not already on the District's volunteer list, a sexual predator check (Level 1 Screening) is required before the individual is given access to students. The sexual predator check shall be performed automatically when the recruiter checks into the Raptor system. THESE INDIVIDUALS ARE NOT ALLOWED TO BE ALONE WITH STUDENTS AT ANY TIME.

### **Delivery** Persons

Delivery persons in commercial vehicles may bring items to the front office or food service areas of a school site. At no time shall these individuals be permitted access to student areas. Individuals servicing vending machines, and other contract delivery persons who have access to school sites when students are present, must have a Level 2 screening. Delivery persons should immediately report to the school or site office, sign in, then proceed to the reception area or loading area.

## **Referees and Sports Officials**

Only officials sanctioned by the Florida High School Athletic Association (FHSAA) may be used to officiate school sporting events. These individuals must undergo Level 2 screening. The cost of

the screening may be paid for by the District or sponsoring site. A District clearance card and picture ID must be presented to the home school athletic director, and shall be visibly worn at all times while on site. The Office of Student Activities may maintain a list of officials cleared by the official's organization.

### Utility Workers

Meter readers and utility repair persons must carry a picture ID and may enter the property with notice to the site administrator. Agreements shall be entered into with agencies and companies regarding background checks. Level 2 screenings may be required. Unless a background check has been conducted, these individuals may not enter areas where students are present without being accompanied by a staff member.

## **Exceptions to Background Checks for Contractors**

The Board shall exempt from the screening requirements set forth above for the following noninstructional contractors:

- Α. Contractors who are under the direct supervision of a School District employee or contractor who has had a criminal history check and meets the screening requirements under F.S. 1012.32, 1012.465, 1012.467, or 1012.56. The term "direct supervision" means that a school District employee or contractor is physically present with a contractor at all times when the contractor has access to students and the contractor with such access remains in the school District employee's or the contractor's line of sight. If a contractor who is exempt under this subsection is no longer under direct supervision as specified herein, the contractor may not be permitted on school grounds when students are present until the contractor meets the screening requirements in F.S. 1012.465 or 1012.467.
- Β. Contractors who are required by law to undergo a Level 2 background screening pursuant to F.S. 435.04 for licensure, certification, employment, or other purposes and who submit evidence of meeting the following criteria:
  - 1. The contractor meets the screening standards in F.S. 435.04;
  - 2. the contractor's license or certificate is active and in good standing, if the contractor is a licensee or certificate holder;
  - 3. the contractor completed the criminal history check within five (5) years prior to seeking access to school grounds when students are present;
  - 4. a law enforcement officer, as defined in F.S. 943.10, who is assigned or dispatched to school grounds by his/her employer;
  - 5. an employee or medical director of an ambulance provider, licensed pursuant to Chapter 401, who is providing services within the scope of Part III of Chapter 401 on behalf of such ambulance provider;
  - 6. a contractor who provides pick-up or delivery services and those services involve brief visits on school grounds when students are present.

Property of Monroe County School District Department of Human Resources Harry Russell, Executive Director Personnel Support and Instructional Leadership | REV September 2020

A contractor who is exempt under this section from the screening requirements is subject to a search of his/her name or other identifying information against the registration information regarding sexual predators and sexual offenders.

## Visitors/Volunteers

### <u>Visitors</u>

Visitors must sign in, receive a visitor's badge and be accompanied to the appropriate location by a staff member. Visitors should not be left alone with students at any time.

### Visitors (Officials)

Occasionally, schools or departments may have visitors of an official capacity on site. Examples include the Department of Children and Family Services, Key West Police Department or the Monroe County Sheriff's Department. When this happens the following should occur.

- 1. Request to see proper identification
- 2. Record contact information using the school visitor sign-in process including phone numbers
- 3. Inquire as to the nature of the visit.
- 4. Where prior notice is provided to the District, affected sites will be noticed in advance

### Visitors – FL Department of Education Professional Practice Services

Preparing for a visit from PPS staff...

Before the site visit, a PPS investigator will contact the site administrator directly and advise him or her of when the visit is planned. During this discussion, the administrator should immediately inform the investigator of any issues or facts that may complicate the visit. During this initial contact, PPS staff will typically request information from the administrator. This is a good time to clearly establish the primary contact person at the site. Often PPS staff will work through the principal's confidential assistant or an assistant principal. Additionally, the school should contact the District office (HR, Teaching and Learning and where applicable ESE) announcing the visit and any subsequent requests for information. Keep in mind subsequent calls may be generated as additional information is requested.

Site administrators and designees are expected to support and maintain the integrity and confidentially of an investigation. School staff, including administration, may not participate or join in PPS interviews and should not discuss the site visit with the educator under investigation.

PPS is legally entitled to view and obtain records and documents to further investigations and may request items such as:

- class rosters
- personnel files
- disciplinary records/actions
- performance evaluations
- drug screenings/medical records
- computer files or records
- other pertinent information

Information to share before the visit:

- Victim or witnesses no longer at the site
- Special events, exams or field trips
- Significant schedule changes

Expectations before and during the visit:

- At least one private meeting room to conduct the interviews
- Assigned person to facilitate the visit and coordinate interviewees
- Ensure separation between PPS staff and the educator under investigation

After the visit:

- -Advise the Executive Director of Personnel Support and Instructional Leadership when the investigation by PPS is complete and share any extenuating circumstances of which you were made aware
- -Human Resources will request the findings from the Florida DOE

#### **Volunteers**

A school volunteer is any non-paid individual who gives his or her time to a school or school staff member while performing requested duties. The school principal and each staff member who is assigned a school volunteer shall be responsible for assigning duties. The site administrator has the right to decline the services of any approved volunteer at their discretion. Volunteers are screened at a Level 1 or Level 2 depending on the kind of activity with which one is involved. The general rule of thumb is "If there exists the slightest chance the individual will be alone with a child whether passing them in the halls or while sitting waiting for a ride home, the volunteer must be screened at a Level 2 clearance."

All School volunteers shall be recommended by the Superintendent and approved by the Board. Any volunteer candidate that is denied approval as a volunteer will NOT be denied participation with their child in school events or activities.

Volunteers must be on the District's volunteer list and show their picture ID at sign-in.

**Volunteer Procedures** 

For detailed volunteer information, please review the Monroe County School District Volunteer Handbook located at <u>www.keysschools.com</u> under Community – Volunteer.