DID YOU KNOW?

Reminder on how to use the online provider directory (OPD)

Florida Blue

An Independent Licensee of the
Blue Cross and Blue Shield Association

Our online provider directory makes searching for an in-network doctor, hospital or health care facility easy. With just a few clicks, you can find the information you need.

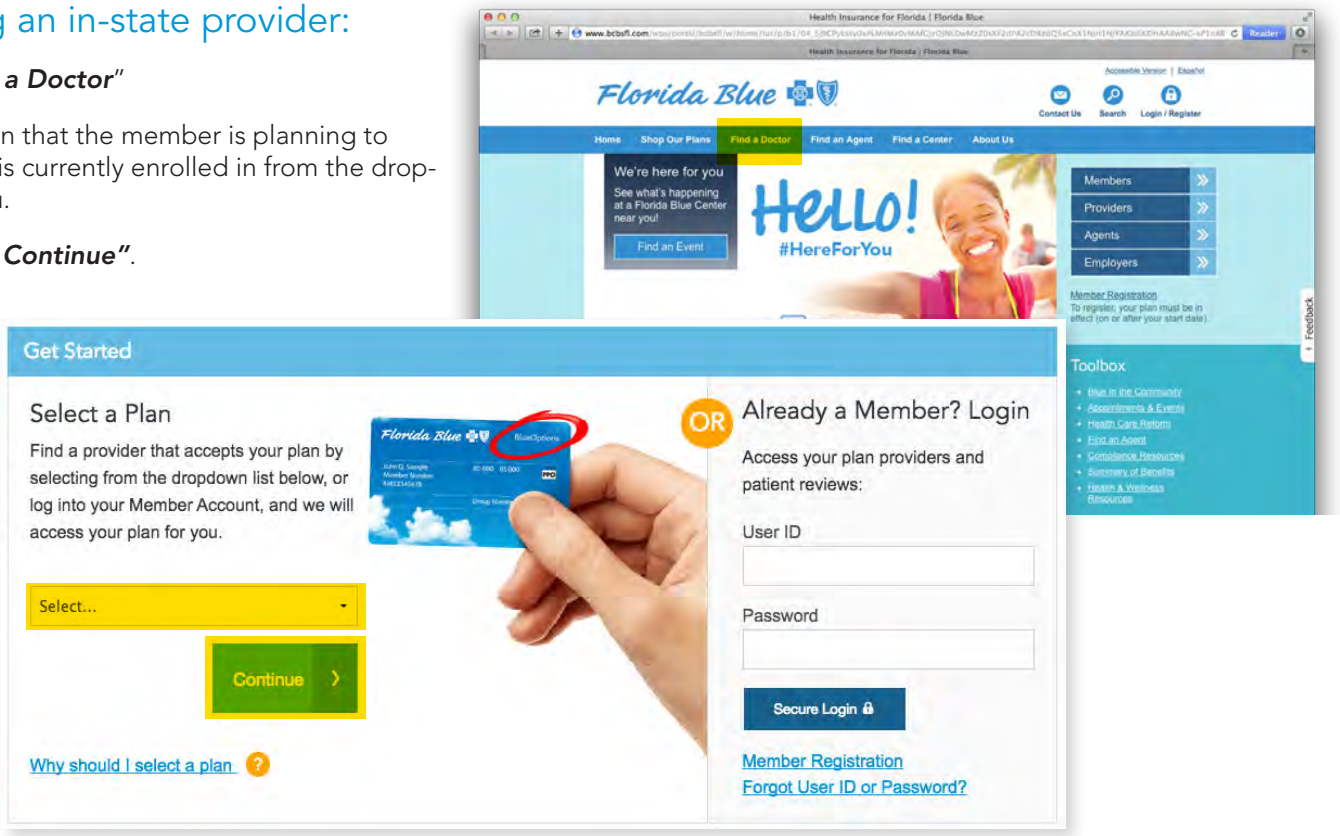
To locate in-state and out-of-state providers, go to www.floridablue.com and follow these simple steps:

Locating an in-state provider:

Click "***Find a Doctor***"

Select a plan that the member is planning to enroll in or is currently enrolled in from the drop-down menu.

Then click "***Continue"***.



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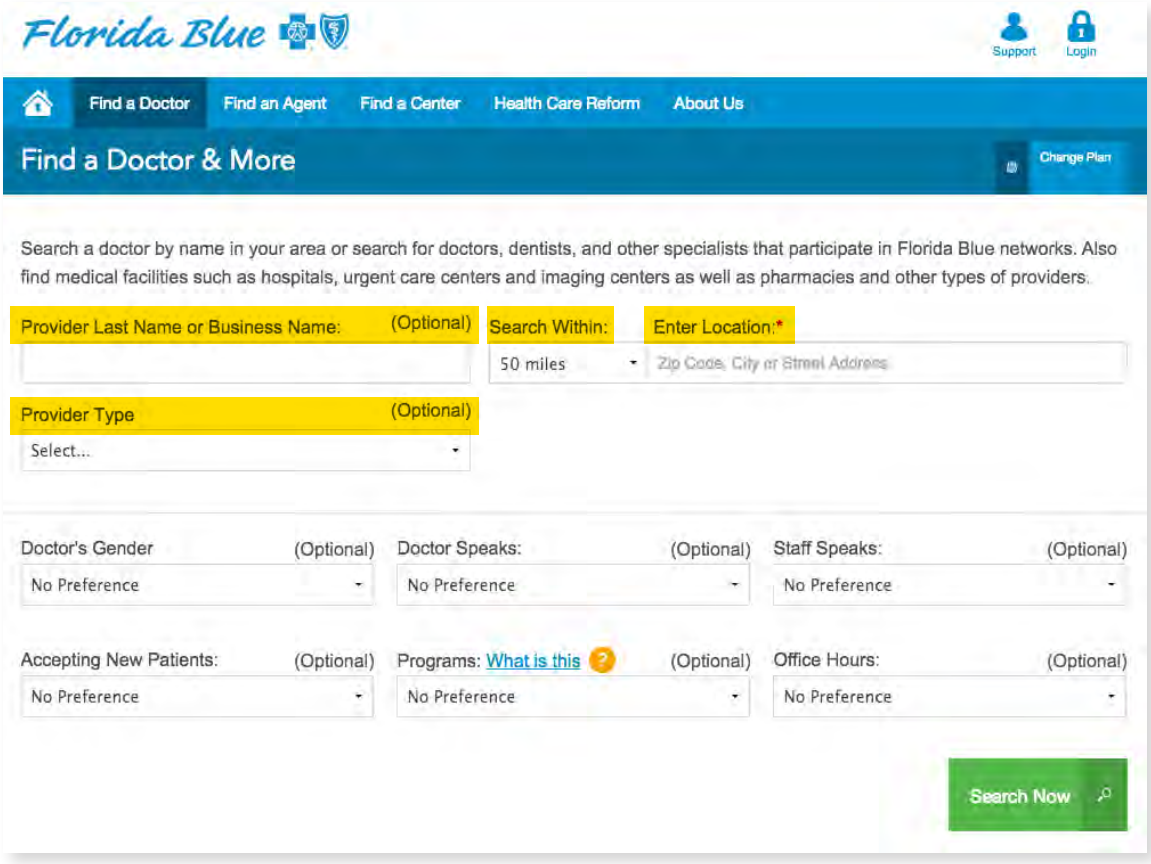
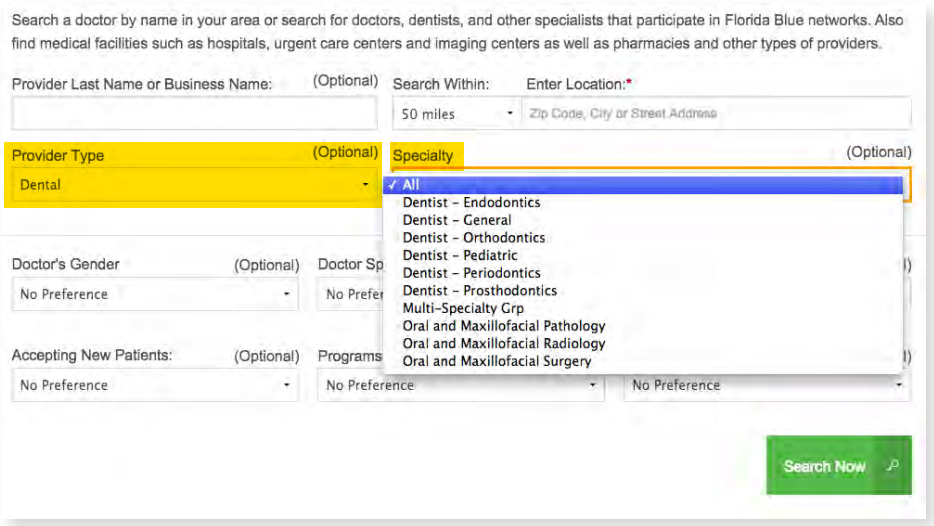
You can search using numerous criteria:



Note: For a Dental specialist where it states "**Specialty**," select Dentist General or Dentist Pediatric (for routine dental benefits) or select Dentist Periodontics, Orthodontics or Prosthodontics (for dentist that performs specialized services)



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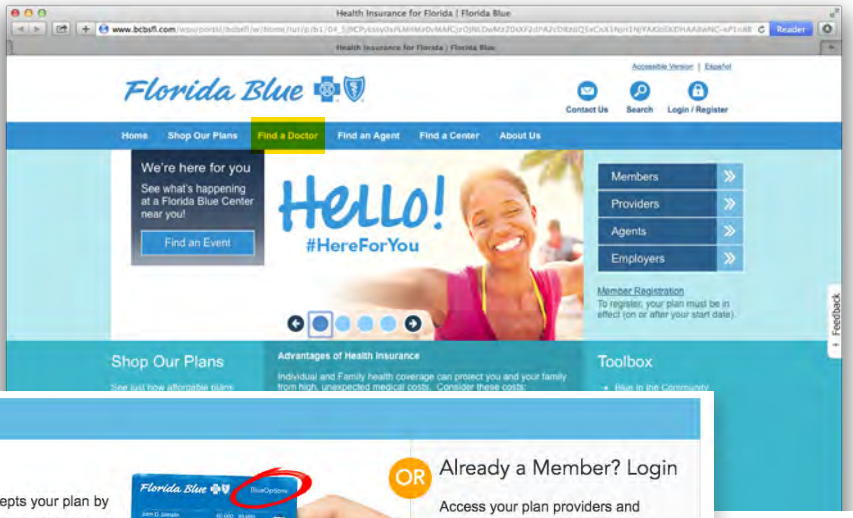
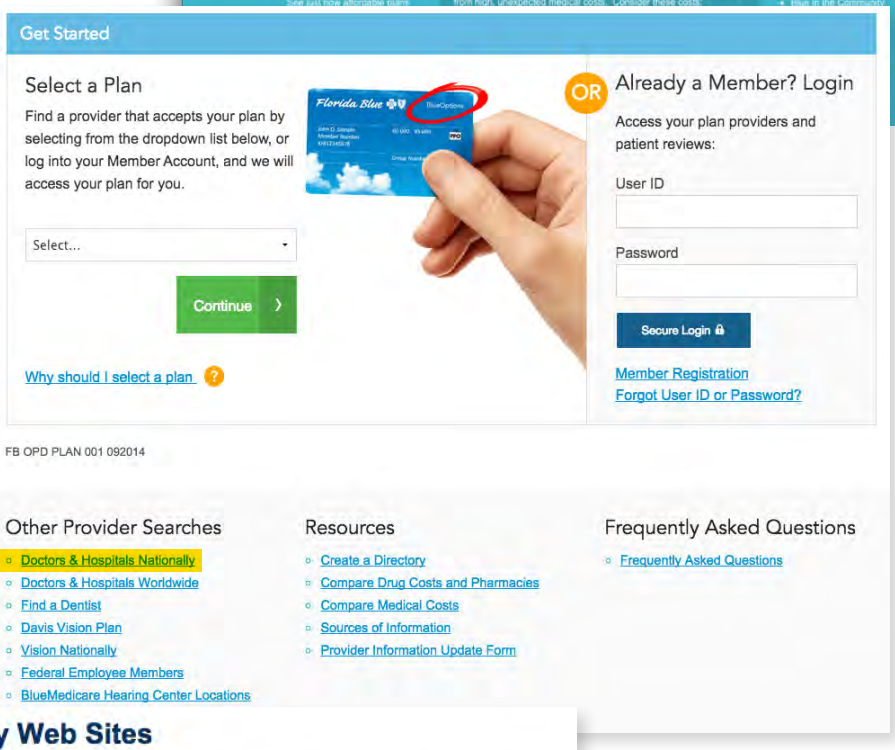
Locating an out-of-state provider:

Click '***Find a Doctor***'

Scroll down to the bottom of the page and select: '***Doctors & Hospitals Nationally'*** link under **Other Provider Searches** column.

Click '***I agree'*** to the Disclaimer for the Third Party Web Site to be redirected to the National Doctor and Hospital Finder.





Disclaimer for Third Party Web Sites

Please be aware you are about to leave the Florida Blue site and enter another site operated by a third party. These links are provided for your convenience and reference only. Florida Blue, and its subsidiary companies do not control such sites, and are not responsible for their content or the products and services offered therein. Florida Blue does not necessarily endorse and is not responsible for the content, products or services available on such sites.

Please be aware when you travel from the Florida Blue site to another site, whether through links Florida Blue provides or otherwise, you will be subject to the privacy policies (or lack thereof) of such other sites. Florida Blue cautions you to use good judgment and to determine the privacy policy of such sites before you provide any personal information.

This site may not have multi-lingual capability.

Click "I Agree" to continue to the third party site. If you do not wish to leave the Florida Blue site, click "Cancel."

I Agree Cancel

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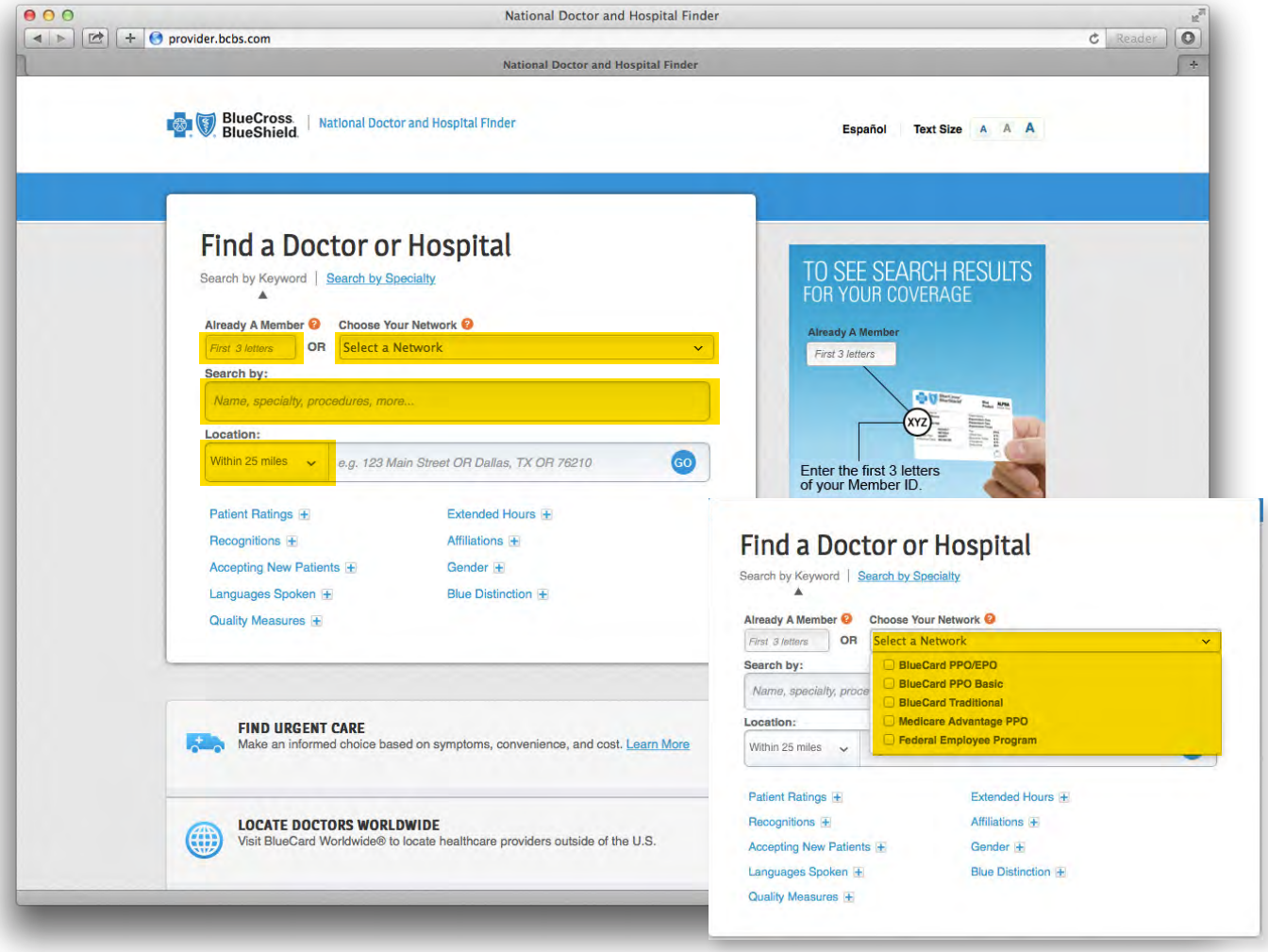

Note: When the search results show up, look for the member's plan name in the "Plans Accepted" column (BlueSelect, BlueCare, and BlueOptions). If the member's plan is listed there, these specialists are in-network for their plans.

What is the difference between an in-network and out-of-network provider?

There are two types of providers – **participating** (in-network) and **nonparticipating** (out-of-network).

A **participating provider** is a medical professional who has completed the credentialing process and signed a contracted agreement to be part of the Florida Blue network of providers for the product the member is enrolled in (e.g., BlueOptions, BlueCare, etc.). The network provider accepts the negotiated rate as payment in full for services rendered.

A **nonparticipating provider** is a medical professional who is authorized to provide care to the member, but has not signed a network agreement with Florida Blue for the product in which the member is enrolled (e.g., BlueOptions, BlueCare, etc.). Out-of-network providers must meet Florida Blue licensing and certification requirements, to provide care to the individuals

The out-of-network provider may balance bill the member for the difference between the charged amount and the Florida Blue negotiated allowed amount, resulting in higher out-of-pocket costs for the member.